

## **Act now: Windows 10 support ends Sept. 30** <sup>[1]</sup>

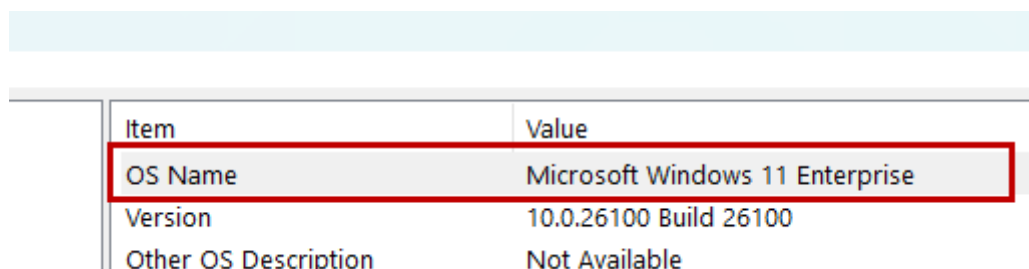
September 24, 2025 by [ES and UIS Communications](#) <sup>[2]</sup>

Microsoft is officially ending support <sup>[3]</sup> for Windows 10 in **2025**. Devices running Windows 10 will no longer receive security patches or technical support, leaving them at higher risk for cyberattacks and other issues.

To keep CU's systems secure and fully supported, **all employees must upgrade to Windows 11 by Sept. 30**. The UIS Service Desk will work with any remaining Windows 10 users to schedule upgrades or device replacements over the coming weeks. Acting early helps prevent disruptions and protects our network.

If you have a preferred time to upgrade, email [help@cu.edu](mailto:help@cu.edu) <sup>[4]</sup> to schedule your update. The UIS Service Desk will make every effort to ensure the process is quick and minimally disruptive to your work.

To confirm whether your device is already running on Windows 11, enter System Information in the bottom ribbon search box. Your device will display the operating system in the first row of information.



The image shows a screenshot of the Windows System Information window. A table with two columns, 'Item' and 'Value', is displayed. The first row is highlighted with a red border and contains 'OS Name' and 'Microsoft Windows 11 Enterprise'. The second row contains 'Version' and '10.0.26100 Build 26100'. The third row contains 'Other OS Description' and 'Not Available'.

Item	Value
OS Name	Microsoft Windows 11 Enterprise
Version	10.0.26100 Build 26100
Other OS Description	Not Available

For questions or assistance, contact the UIS Service Desk at (303) 860-HELP (4357) or submit a ticket through the [UIS Self-Service Portal](#) <sup>[5]</sup>.

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