

Why aren't the Skillsoft navigation buttons showing on my screen? ^[1]

September 25, 2023 by [ES and UIS Communications](#) ^[2]

Usually, when a user has an issue viewing the entire Skillsoft screen or menu, it is because they are using a mobile device or just moved from a docking station with a monitor to their laptop screen.

We recommend using Skillsoft on a PC or Mac, not a mobile device. If you still have an issue, check your browser settings. When zoomed in or out on your browser, sometimes the controls for the player or other buttons (such as the Continue button) can be cut off the bottom of the screen.

1. Go to the **Settings** menu in your browser.
2. Find the **Zoom** option and try changing this setting.
3. In most browsers, you can use **Ctrl +** to zoom in, or **Ctrl -** to zoom out. If you would like to restore the default zoom level, press **Ctrl + 0**.

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