

Ways to boost connectivity ^[1]

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As school starts up, children are now connecting to local Wi-Fi in your area more than before. You may find you have network connectivity issues that you didn't have a week ago. Some ways to help with this include:

- Connect to your Internet with an Ethernet cable directly to your home router.
- Place you system near the Wi-Fi access point: The strength of the wireless signal could be greatly weakened by obstructions like walls, ceilings, doors, or furniture.
- Shut down or pause other devices and applications running on your network such as:
 - Streaming video services.
 - Cloud backup or sync applications.
 - Content downloads on computers, tablets, and mobile devices.
 - Video/audio communication applications.
- Turn your Zoom camera off or stop Zoom and dial-in.
- Update firmware: Router manufacturers publish firmware updates regularly and upgrading your router can provide a performance boost and access to new features.
- Upgrade router: Routers vary significantly in functionality and price, but in this case the upgrade to make is generally in terms of how far your Wi-Fi is broadcast.

[computer help](#) ^[3]

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