

Remember to connect to the CU VPN by September 15 for vital updates ^[1]

September 13, 2023 by [ES and UIS Communications](#) ^[2]

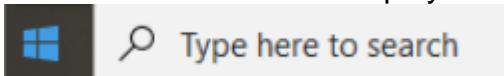
Between **Sept. 6 and Sept. 15**, all University of Colorado System devices need to connect to the CU VPN for at least one hour for necessary system updates to take place.

The UIS Service Desk is installing updates and Intune, a cloud-based endpoint management solution that will automate deployment for security, device configuration, security compliance and more. The updates will take place behind the scenes and will not elicit any noticeable differences to your work device unless you opt to install Windows 11. Please refer to the Aug. 6 Service Desk email for more information.

In case you don't regularly log in to the VPN, we've included those steps:

How to Log in to VPN and Verify Your Identity

1. Click the **Start** menu to display the Search field.



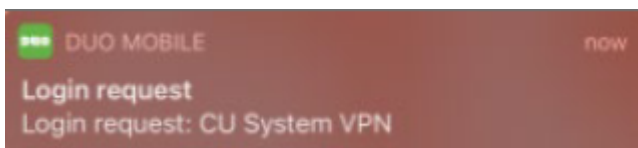
2. Type **VPN** and select **Cisco AnyConnect Secure Mobility Client**.
A pop-up appears from which you can authenticate your identity.
3. From the **Group** dropdown, select your VPN channel (vpn01.cu.edu or vpn02.cu.edu).
4. Type your CU username and password in the appropriate fields.
5. In the **Duo Option** field, type an authentication option:
 1. Type a 6-digit passcode from the Duo Mobile app on your phone. The Duo App is the most secure way to authenticate your identity. To get a code, open the **Duo Mobile** app on your phone (or other device) and press **Refresh**.

Note: You can get the Duo Mobile app from the [Apple Store](#) ^[3] or [Google Play](#). ^[4]
 2. Type **push** to receive a mobile push notification on your phone.

3. Type **phone** to receive a call on your mobile phone.
4. Type **SMS** to receive a text containing a passcode.
6. Click **OK**. Depending on which option you chose, continue to one of the following sections for further instructions. For help, go to www.cu.edu/duo. [5]

Logging in using mobile push notification:

After typing push and clicking OK, you will receive a popup notification on your phone.



1. On your phone, select the notification to open it.
2. Select **Approve** to accept. You are now logged into VPN.



Logging in using a phone call:

After typing phone and clicking OK, the phone number you have on file in the employee portal will be called.

1. Answer the phone call and press any number on your phone. You are now logged into VPN.

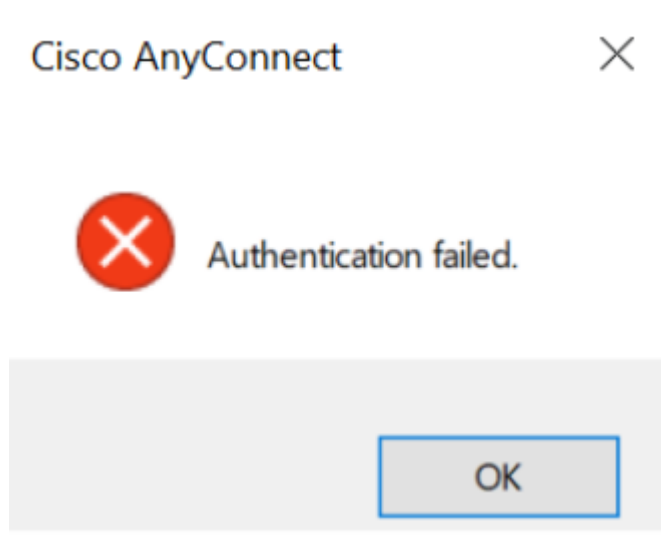
Need to update your phone number in the portal? Refer to [instructions](#) [6]online.

Note: If you are having difficulty using the authentication system due to an out-of-date phone

number, please contact your department's payroll liaison for assistance.

Logging in using a texted passcode:

After typing SMS and clicking OK, a pop-up appears indicating that authentication has failed.



1. Click **OK**. A six-digit code will be texted to the phone number you have on file in the employee portal.
2. Re-enter your password.
3. In the **Duo Option** field, type the passcode and click **OK**. You are now logged into VPN.

vpn [7]

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