Prevent Outlook from automatically deleting accepted meeting invites [1]

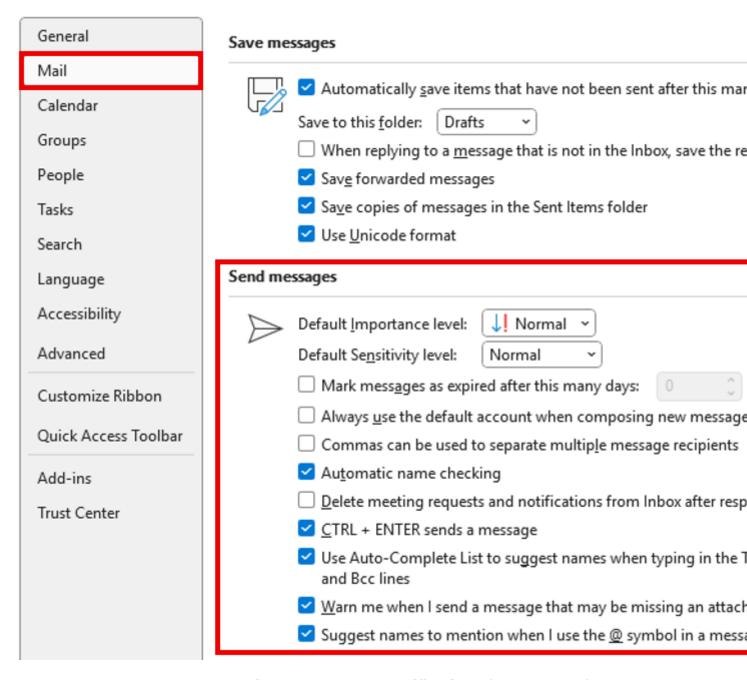
September 8, 2025 by ES and UIS Communications [2]

By default, Outlook automatically deletes accepted or declined meeting requests, which can make it difficult to locate meeting details or attachments. Disabling this option ensures meeting invitations remain in your inbox.

NOTE: Emails in the Deleted Items and Junk Mail folders are automatically deleted after 30 days and cannot be easily accessed again. Review CU System's <u>data retention standards</u> [3] for more information.

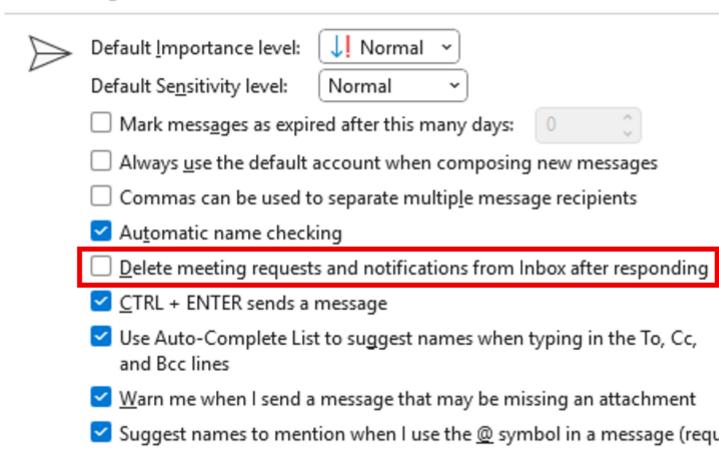
Disabling automatic deletion of meeting invites in Classic Outlook

- 1. In the Classic Outlook desktop app, click File.
- 2. Click Options.
- 3. Select Mail from the left-side menu and scroll down to the **Send messages** tab.



4. Uncheck the **Delete meeting requests and notifications from Inbox after responding** option.

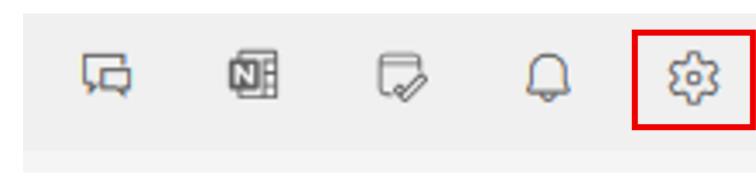
Send messages



5. Click OK.

Disabling automatic deletion of meeting invites in New Outlook and Outlook on the web

1. In the New Outlook desktop app or Outlook on the web (<u>outlook.office.com/mail</u> [4]), select the **gear icon** on the top right-side.



2. Select Calendar from the left-side menu and click the Events and invitations tab.

Settings View **Events and invitations** Search settings Weather Account Events from email General Shared calendars ☑ Mail Customize actions Calendar Accounts S People Work hours and location Copilot

3. Uncheck Delete invitations from Inbox after responding.

Invitations from other people

Cont	rol how invitations, responses, and notifications are handled.
	Delete invitations that have been updated by the organizer
	Delete notifications about forwarded events
	Delete invitations from Inbox after responding
	Automatically decline invitations that conflict with existing e
4. Click Save.	
Outlook Calendar [5], Outlook email [6] Display Title: Prevent Outlook from automatically deleting accepted meeting invites Send email when Published: No	
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