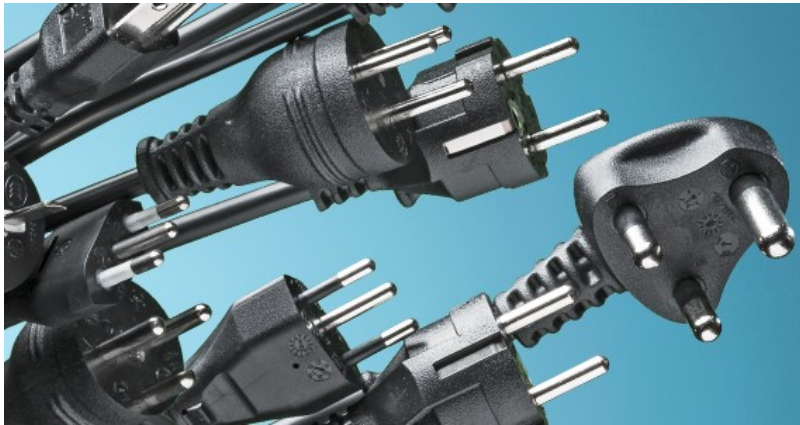


Not all power supplies are created equal ^[1]

August 20, 2020 by [UIS Communications](#) ^[2]



When a dock or a laptop is provisioned for use, each device is paired with the appropriate power supply (also known as power adapter or power cord) from the factory. The power supply that is included with your laptop **should only be used when you are not connected to the dock**. The power supply for the dock is for the dock only. Because the two carry different specifications that can cause damage, they should not be used interchangeably. Using them interchangeably can also cause insufficient charging to your laptop.

Have questions? [Contact the Service Desk](#) ^[3] and let our technicians help!

[computer help](#) ^[4]

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