

Extended Service Desk hours as of Feb. 28 ^[1]



February 15, 2022 by [UIS Communications](#) ^[2]

When the System Office begins its hybrid work pilot on Feb. 28, we will extend our in-person availability to five days per week. Currently, we support in-person help from 7:30 a.m. – 4:30 p.m. Mondays, Tuesdays and Wednesdays, with virtual support Monday through Friday from 7:30 a.m.– 5:30 p.m., excluding official university holidays.

We anticipate you may need help as you set up your workspace at a hoteling desk for the first time. We also recommend reviewing the [Hoteling Desk Basics](#) ^[3] before returning to 1800 Grant St.

Beginning **Feb. 28**, Service Desk hours will be:

In-office support hours: 7:30 a.m. – 5:30 p.m. Monday–Friday

Virtual support hours: 7:30 a.m. – 5:30 p.m. Monday–Friday

For questions regarding your device or office setup, contact the Service Desk at help@cu.edu ^[4] or at 303-860-4357 (HELP).

[UIS Service Desk](#) ^[5], [hybrid work](#) ^[6]

Display Title:

Extended Service Desk hours as of Feb. 28

Send email when Published:

Yes

Source URL: <https://www.cu.edu/blog/tech-tips/extended-service-desk-hours-feb-28>

Links

[1] <https://www.cu.edu/blog/tech-tips/extended-service-desk-hours-feb-28> [2]

<https://www.cu.edu/blog/tech-tips/author/65709>

[3] <https://cu0.sharepoint.com/sites/GrantSpaceRedesign/SitePages/Hoteling-Desk-Basics.aspx>

[4] <mailto:help@cu.edu> [5] <https://www.cu.edu/blog/tech-tips/tag/uis-service-desk>

[6] <https://www.cu.edu/blog/tech-tips/tag/hybrid-work>