

## **Consider upgrading to Adobe Acrobat Pro** <sup>[1]</sup>

July 9, 2020 by [UIS Communications](#) <sup>[2]</sup>

As the university moves towards a paperless environment, it is essential to start using a more current version of Adobe. Many of you are still using Adobe Acrobat XI Pro, which stopped receiving support from Adobe in October 2017. Windows updates have been known to render this software version unusable. The Service Desk has been able to apply “fixes” so far, but that won’t work indefinitely. In addition, for those that have Adobe Acrobat Pro 2017, it will no longer be supported as of June 2022. For the many users at 1800 Grant who use this version, you will receive support and updates through June 2022.

Departments using the outdated, unsupported version of Acrobat (XI) should consider purchasing the most current version. Adobe Acrobat Pro 2020 can be purchased for \$102.35. Purchasing this version will ensure you receive updates and support through June 2025. For larger departments, these licenses are transferrable. As employees leave and replacements fill their positions, you will not need to purchase another. The UIS Service Desk simply reassigns the license to the new employee.

To request assistance in purchasing Adobe Acrobat 2020, email the UIS Service Desk at [help@cu.edu](mailto:help@cu.edu) <sup>[3]</sup> stating the request and include your department’s SpeedType. We will take care of the rest!

[computer help](#) <sup>[4]</sup>, [Adobe](#) <sup>[5]</sup>

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