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Avoid sending both Zoom and Teams links in your meeting invites III



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Have you ever received a meeting invitation with both a Zoom link and a Teams link? This can lead to confusion with some attendees waiting for a meeting to begin on the wrong platform.

Usually, this error is caused by a default setting on the web-browser based version of Outlook, also known as Outlook Web App (OWA). To prevent Outlook from automatically adding a Teams link to your meeting invitations, follow these steps:

- 1. Open a web browser and navigate to outlook.office.com/mail/ [3]
- 2. Open Settings > Calendar
- 3. Under **Events and Invitations**, confirm that the first box, "Add online meeting to all meetings" is not checked. Uncheck the box if it is selected.
- 4. Click Save.

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It's best to also confirm that the same setting is not checked in your Windows desktop version of Outlook:

- 1. Open Outlook.
- 2. Go to File > Options > Calendar
- 3. Under **Calendar Options**, confirm that the first box, "Add online meeting to all meetings," under is not checked. If it is, uncheck the box.
- 4. Click \mathbf{Ok} at the bottom of the page.



Zoom [4], <u>Teams</u> [5], <u>Outlook Calendar</u> [6] **Display Title:** Avoid sending both Zoom and Teams links in your meeting invites **Send email when Published:** Yes Source URL:<u>https://www.cu.edu/blog/tech-tips/avoid-sending-both-zoom-and-teams-links-your-meeting-invites</u>

Links

[1] https://www.cu.edu/blog/tech-tips/avoid-sending-both-zoom-and-teams-links-your-meeting-invites

[2] https://www.cu.edu/blog/tech-tips/author/65709 [3] http://outlook.office.com/mail/

[4] https://www.cu.edu/blog/tech-tips/tag/zoom [5] https://www.cu.edu/blog/tech-tips/tag/teams

[6] https://www.cu.edu/blog/tech-tips/tag/outlook-calendar