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September 22, 2022 by Staff [2]

Known Issue: Per diem rates in Concur are currently calculating incorrectly for *some* domestic locations. International destinations are *not affected* by this issue.

When a user creates a travel allowance itinerary, the per diem rate is defaulting to the US standard rate of \$59 (for full day of travel) for destinations within the following states: Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin, Wyoming even if the actual GSA rate should be higher.

There are no current workarounds and travelers should hold off on submitting any expense reports that include per diem expenses at these locations until the issue is fully resolved.

Concur [3] Send email when Published: Yes

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