

## **Known Concur Per Diem Issue Resolved** <sup>[1]</sup>

September 26, 2022 by [Staff](#) <sup>[2]</sup>

The Concur Per Diem (Fixed Meals) issue has now been resolved. For affected itineraries on unsubmitted reports, travelers will need to edit the itinerary and make at least one change (e.g. change the arrival time from 3:22pm to 3:23pm), and re-save. At that point the correct rate should be triggered, and you will see the updated per diem amounts on the **Expenses and Adjustments** page.

For affected itineraries on a submitted and pending approval report, please recall the report or work with you approver to return the report to your queue. From there you can follow the steps as noted above.

If you encounter additional per diem issues, please contact the PSC Service Desk at [psc@cu.edu](mailto:psc@cu.edu) <sup>[3]</sup> or at 303-837-2161.

Thank you for your patience as we worked to resolve this issue.

[Concur](#) <sup>[4]</sup>

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### **Links**

[1] <https://www.cu.edu/blog/psc-communicator/known-concur-diem-issue-resolved>

[2] <https://www.cu.edu/blog/psc-communicator/author/69272> [3] <mailto:psc@cu.edu>

[4] <https://www.cu.edu/blog/psc-communicator/tag/concur>