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Shadowing Returns to the FinPro Help Desk [1]

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Do you like being shadowed? Many of our callers to the Finance & Procurement Help Desk would like the FinProHelp Consultants to shadow them -- in other words, to look directly at their screens as the Consultants answer technical or procedural questions. Good news in time for fiscal year-end: We'll be implementing a new (and better) shadowing tool later this month. Look for the announcement in a future OUC blog posting.

Source URL:https://www.cu.edu/blog/ouc-news/shadowing-returns-finpro-help-desk

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