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FPBS Redesigns Procurement Training [1]

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The Finance & Procurement Business Services staff has recently revamped both online and in-person training for CU Marketplace and Concur Travel & Expense. The new training program draws its inspiration and format from extensive research on the flipped-classroom approach to learning. Employees and affiliate fiscal staff will now be introduced to procurement systems and procedures via online courses in SkillSoft. If training is required for system access (as in the Marketplace), the SkillSoft courses fulfill this requirement. For many individuals, the online training is all that is needed, supplemented with an occasional call to the FinPro Help Desk. For others, whether due to unique departmental business processes or other reasons, additional training is appropriate and helpful. Our new onsite, customized, in-person procurement training is designed for these situations. A few guidelines apply: On-site training is intended to benefit a group of individuals; it is not 1:1 instruction. Furthermore, individuals attending on-site training should have already completed all relevant online courses; this ensures optimal use of learner/trainer resources. For more information, see the In-Person Training webpage [3] for procurement. We look forward to working with you in this new and very personal way – and to hearing your thoughts on the process.

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