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FIN Users: You May Need to Clear Cache Today [1]

December 12, 2016 by normandy.roden [2]

We had a PeopleTools upgrade for FIN and HCM over the weekend. PeopleTools is the application software that PeopleSoft is built with.

If you notice unusual behavior in FIN this morning -- like odd error messages or long processing times (the wheel just spinning) -- clear your browser cache. (This is most likely to happen if you use Internet Explorer.)

To clear cache: Press Ctrl (or Command, on a Mac) + Shift + Delete.

Still issues? Contact FinProHelp@cu.edu [3].

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[2] https://www.cu.edu/blog/ouc-news/author/752
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