

## **FIN Users: You May Need to Clear Cache Today** <sup>[1]</sup>

December 12, 2016 by [normandy.roden](#) <sup>[2]</sup>

We had a PeopleTools upgrade for FIN and HCM over the weekend. PeopleTools is the application software that PeopleSoft is built with.

If you notice unusual behavior in FIN this morning -- like odd error messages or long processing times (the wheel just spinning) -- clear your browser cache. (This is most likely to happen if you use Internet Explorer.)

To clear cache: Press Ctrl (or Command, on a Mac) + Shift + Delete.

Still issues? Contact [FinProHelp@cu.edu](mailto:FinProHelp@cu.edu) <sup>[3]</sup>.

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