

## **Elevate: FIN Upgrade - It's Go Time!** <sup>[1]</sup>

December 9, 2015 by [\(not verified\)](#) <sup>[2]</sup>

We're getting close to FIN 9.2 go-live ... so let's get ready to go! Following is a quick update and reminder on resources available to you.

### **Check out the redesigned Elevate: FIN website.**

Get ready for the new features we've been working to deliver as part of the Finance System upgrade. We've redesigned the [Elevate FIN website](#) <sup>[3]</sup> to focus on the things you'll need at Go Time, including **last-minute training**, additional **learning resources** on multiple topics, and our new **FIN Answer Board**.

### **What *is* the new FIN Answer Board?**

Glad you asked. The [FIN Answer Board](#) <sup>[4]</sup> is part of our commitment to transparency and communication. It's a live forum that lets you see real-time questions and other issues related to the FIN 9.2 go-live ... and shows solutions **as soon as the answers are known**. If you have a question about the FIN 9.2 upgrade, the [FIN Answer Board](#) <sup>[4]</sup> is a great place to start.

Of course, we'll also continue to communicate with you using the established channels you're used to ... like the OUC News Blog, email distributions, and the User Alert list.

### **FinProHelp is your main support hub.**

The [Finance & Procurement Help](#) <sup>[5]</sup>[Desk](#) <sup>[5]</sup> consultants provide a single point of contact to support your FIN 9.2 questions. They'll give you the answers ... or get the answers from our other FIN 9.2 experts. As always, you can email FinProHelp ... call them ... or chat with them.

### **Last but not least: on-campus help when you need it.**

Over the next few weeks, OUC staff will be on your campus to provide immediate hands-on assistance. Contact [FinProHelp](#) <sup>[6]</sup> if you think this is what you need.

### **Follow us on Twitter**

The FinPro Help Desk is tweeting about Elevate: FIN. Follow them at <https://twitter.com/FinProHelp> <sup>[7]</sup>

## Visit the Website

Learn about the upcoming Finance System upgrade. [Visit the Elevate: FIN Upgrade website](#) [8].

## Give Us Feedback

Help us improve your business processes as we upgrade our PeopleSoft Finance System. [Give us some feedback](#) [9].

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