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CU Innovation & Efficiency Tips, Part Three: Help your department deliver information! [1]

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It’s time to get the right information to the right people! Ask yourself ...

- Do you have trouble finding the info item you need at the time you need it?
- Do you distribute announcements and wonder if anyone reads them?
- Do you wish your communications could be managed more effectively?

If you’re in the information-delivery business (and who isn’t?), your CU colleagues may have communication tips to help you!

We’ve seen some great submissions to the CU Innovation & Efficiency (CU I&E) Awards Program this year.

Your colleagues have told us how they’ve enhanced information gathering and delivery in their departments:

- At CU System, they created **micro-learning environments to facilitate access to related content, instructions, knowledge assessments, and 1:1 help,** including "one-click access to training videos, defined terms, and feedback forms – so our customers can engage with us.” See Content-Rich and Engaging Learning Resources. [3]
- At CU Boulder, they launched an initiative to **expand staff access to career and other opportunities by closing technology gaps and addressing language barriers,** “enhancing communications between supervisors and staff, improving the ability of these staff members to serve the University, and promoting inclusiveness and engagement.” See Inclusive Excellence Initiative. [4]
- At UCCS, they developed **monthly presentations of financial information to help managers** “quickly look at every SpeedType or cost center and identify areas in need of improvement, budget shortfalls, irregular spending, comparative year spending, and overall financial health.” See Monthly Budget Review and Presentation. [5]
- At CU Boulder, they **streamlined research-related communications to increase excellence and productivity across the enterprise** by “connecting critical information directly with those who need it, in a way that can be measured, increasingly targeted, and optimized through content, format and process improvements.” See Research and Innovation Office Bulletin. [6]

Take a look at other departments’ efforts to deliver information effectively.

Pick the ones best suited for your own departmental communication needs!

In fact: check out **all** the CU Innovation & Efficiency Awards Program submissions this year on the Office of University Controller website [7].

What's the CU I&E Program all about? Watch our quick flick! [8]

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