Adam Rodriguez Gains Regional Recognition as Analyst [1]

January 19, 2015 by normandy.roden [2]

Congratulations to FinPro Help Desk Consultant Adam Rodriguez, recently recognized by HDI (the Help Desk Institute) as a model provider of help desk support.

Adam was honored at the Annual Rocky Mountain HDI 2014 Award Luncheon as 2nd place winner for Analyst of the Year, Rocky Mountain Chapter. Competition is intense and only the top two analysts in the region are recognized. He was nominated by FinPro Help Desk Manager Leslie Nittoli for his exceptional customer service skills, teamwork, and can-do attitude.

Founded in 1989, HDI is the oldest membership association and certification body created for the technical service and support industry. Its mission is to help professionals in service management better connect with customers through conferences, networking, research, training, and certification.

We're proud of Adam for being an outstanding FinProHelp consultant ... and pleased that Leslie practices recognition and support as a dedicated OUC manager.

Next time you speak with Adam about a finance or procurement question, please take a moment to congratulate him!

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