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Upcoming UIS Maintenance Alert: Production Systems Maintenance for critical patches from 6 a.m. to noon Sunday, April 26 [1]

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Description:

Most production services universitywide will be unavailable for a **6-hour window** from 6 a.m. to noon **Sunday, April 26**, to install a critical patch update to CU's systems. Critical patches ensure the university's systems are secure.

Timing: 6 a.m. to noon Sunday, April 26

Impact: Most production services will be unavailable throughout the maintenance window.

Since the April 26 production window was successful, the May 3 contingency production window is canceled.

> **Unavailable systems:** 25Live/Lynx25Live/Lynx25Live/Lynx is a room scheduling application used by CU campuses. [3] | Automic | Campus SolutionsCampus Solutions CU-SIS Campus Solutions (CS) is the primary component of CU Student Integrated Systems (CU-SIS). It encompasses many functions directly related to student administration, faculty workload and course management. [4] | Campus Solutions Mobile ApplicationCampus Solutions Mobile ApplicationCampus Solutions Mobile Application or Campus Mobile is a collection of eight mobile applications that serve our four campuses via Android and Apple mobile operating systems. Each campus has branded their mobile apps to their specifications. The mobile applications expose Campus Solutions' Student Center via mobile device, formatting content appropriately. [5] | Central Information Warehouse (CIW)Central Information Warehouse (CIW)The Central Information Warehouse (CIW) is CU's system-wide centralized data repository for information sourced from administrative systems. [6] | CollibraCollibraCollibra is a data catalog that contains metadata, which is data about the data at CU. It does not store actual student or employee data. Instead, it provides visibility and context about data, making it easier to classify, discover and protect. [7] | ConcurConcurThe Concur Travel & Expense System (Concur) is the university's system for booking official employee travel, requesting cash advances, requesting reimbursement and reconciling procurement card and travel expenses. [8] | Constituent Relationship Management (CRM)Constituent Relationship Management (CRM)Constituent Relationship Management, PeopleSoft (CRM) is the primary tool to send recruitment communications to prospective students and applicants for CU campuses. [9] | CU-DataCU-DataThe CU Reporting System (CU-Data/CU Reporting/Cognos/Motio/Data Stage) is a robust tool offering standardized business intelligence reports to assist with analysis and presentation of data contained in the Central Information Warehouse (CIW).

[10] | CU MarketplaceCU MarketplaceThe CU Marketplace is the university's official procurement-to-pay system. The software is used by CU to create and approve purchase requisitions, place purchase orders, receive goods and services and process invoices. [11] | Degree Audit and Transfer Credit (DATC)Degree Audit and Transfer Credit (DATC)The Degree Audit and Transfer Credit (DATC) system tracks academic progress toward graduation. It evaluates CU and transfer courses to a specific academic program. [12] | Enterprise PortalEnterprise PortalEnterprise Portal is the main point of entry for self-service applications for students, faculty and staff. It is sometimes called CU Resources, MyCUInfo, myUCCS Portal or CU Access. [13] | eRA InfoEd applicationeRA InfoEd applicationInfoEd is an electronic research portal system used to manage the research lifecycle, from start to finish. [14] | eRAeRAThe Electronic Research and Administration (eRA) system automates processes the university uses to apply for research grants and other funding. The interface with HCM shares information related to payroll, benefits and other activities. [15] (interface with the HCM system only) | FINFINThe PeopleSoft Finance System (FIN) is a Web-based application that allows CU employees to perform the tasks needed to manage financial information. [16] | HCMHCMHuman Capital Management (HCM) software is used for core human resources, payroll and benefits, and other HR-related activities. [17] | HireRightHireRight Background ChecksHireRight's background check solution is integrated with CU Careers to run background checks for finalists in the hiring process. [18] | International Tax NavigatorInternational Tax Navigator The International Tax Navigator application is used for tax treaty administration and annual 1042-S tax reporting for international employees, students and vendors. [19] | Integration GatewayIntegration GatewayIntegration gateway is a platform that manages the receipt and delivery of messages passed among systems through PeopleSoft Integration Broker. [20] | LinkedIn LearningLinkedIn LearningLinkedIn Learning provides an online library of nearly 25,000 instructional videos covering the latest software, creative and business skills. [21] | Minuet by InteumMinuet by InteumMinuet is the university's database application used by Venture Partners at CU Boulder and CU Innovations Office at Anschutz. It allows users to manage the data and processes in the intellectual property and technology transfer operations. [22] | My LeaveMy Leave My Leave is used to collect, review and approve employee time and leave information. [23] | NelnetNelnetNelnet is an electronic payment service provider used for electronic student billing and electronic student payment processing using Automated Clearing House (ACH) debits, credit cards and debit cards. The Commerce Manager portal within Nelnet Campus Commerce is available for departments accepting online payments tied to admission applications and program deposits. [24] ? | ODINODINOpen Data and Information Network (ODIN) is a UIS-sponsored GraphQL API with access to near-real-time updates of enterprise data from multiple UIS systems. ODIN can be leveraged as a single-source repository to replace multiple point-to-point integrations between UIS and Campus OIT departments. [25] | OnBaseOnBaseOnBase is a document management solution that secures business content in a centralized, secure location that is easily accessed from any device or location. [26] (direct access and Unity Client) | Parchment ParchmentParchment is a digital credential service, allowing learners, academic institutions, and employers to request, verify and share credentials. [27] | Peoplesoft Elasticsearch (PES)Peoplesoft Elasticsearch (PES)Peoplesoft Elasticsearch (PES) provides a secure and user-friendly search functionality for pages and components within PeopleSoft applications. [28] | Perceptive ContentPerceptive ContentPerceptive Content software enables users to secure and access business content in any format across its entire lifecycle for instant, precise visibility within a business process. [29] | Phire PhirePeopleSoft's Phire Architect tool automates file and application migrations and helps manage application development change requests.

[30] | Ping Federate for SSOPing Federate for SSOPing Federate is an enterprise federation server that enables user authentication and single sign-on (SSO). It serves as a global authentication authority that allows employees, customers and partners to securely access all the applications they need from any device and manage their university accounts. [31] | Oracle Identity Management (OIM)Oracle Identity Management Oracle Identity Manager (OIM) allows the university to manage the lifecycles and access levels of user profiles through account management. Categories under OIM include Directory Services, Access Management and Identity Management. [32] | Secure File Transfer ProtocolSecure File Transfer ProtocolThis system used for the transfer of computer files between a client and server on a computer network. [33] | Skillsoft Percipio Skillsoft PercipioSkillsoft Percipio is an online learning management system that offers CU custom training, instructor-led training courses and books. [34] | Sunapsis — the International Student Scholar SystemSunapsisThe Sunapsis application is used by campus International Education and Admissions offices to report and track foreign national students and scholars from around the globe and help keep them engaged in learning at CU. [35] | TeamDynamixTeamDynamixTeamDynamix is an IT Service Management (ITSM) and Project Portfolio Management (PPM) higher education platform for users to approve workflow, assign projects and tasks, and track time and assets on a single cloud-based platform. ???????It also serves as the ticketing platform for the UIS Self-Service Portal and routes emails to/from help@cu.edu [36] | TeamMate TeamMateTeamMate Audit is a comprehensive audit management system designed to help auditors and audit department leadership manage all aspects of the audit process. [37] | Terminal ServersDeveloper Terminal Server ServicesDeveloper terminal server services is remote desktop access to specific servers allowing multiple developers access for the purpose of doing development work. [38] | VP/CUI Online IDFVP/CUI Online IDFVenture Partners/CU Innovations Online Invention Disclosure Form is an online form for CU Anschutz and CU Denver inventors to submit invention disclosures for intellectual property management. [39]? | Web Peformance MonitoringWeb Performance MonitoringAutomatically monitors web-based internal and external applications for performance issues, such transaction responsiveness, speed and bottlenecks, to ensure optimal performance for end users. [40]

Available 1800 Grant and Production services: 1800 Grant File and Print Services 1800 Grant File and Print ServicesThe file and print services at the CU System office at 1800 Grant St. [41] | 1800 Grant VDIs1800 Grant VDIsVirtual desktop infrastructure (VDI) is virtualization technology that hosts a desktop operating system on a centralized server in a data center. [42] | CherwellCherwellCherwell Service Management is a platform that enables delivery of efficient services, allows for the automation of business processes and workflows, and service desk functionality. [43] | cu.edu emailcu.edu email The email system used at the CU. [44] | DuoDuoDuo is a web application that facilitates secure logins through multi-factor authentication (MFA). [45] (for the applications that are available)| Law ToolboxLaw ToolboxLaw Toolbox is an integration into Microsoft Office that automates deadlines and rule changes. [46] | Microsoft Suite (Outlook, Teams, SharePoint, OneDrive, Office Online)Microsoft SuiteMicrosoft Suite is a hosted, online version of Microsoft software that includes Outlook, SharePoint, OneDrive, Teams and the Office Online applications. [47] | Tableau ServersTableau ServerA Tableau Server hosts and holds all shared Tableau workbooks, data sources and related data, keeping files secure and protected. The server enables users to publish and share data. This service would be provided to all approved university faculty and staff. [48] | Wired and Wireless network for 1800 GrantWired and Wireless network for 1800 GrantThe wired and wireless internet network at the CU System office at 1800 Grant St.

[49] | VPNVPNVirtual Private Network (VPN) is a connection method used to add security and privacy to private and public networks. [50]

All non-production services will be available.

Not sure if you use these systems? Visit the UIS Glossary [51] for details on each application.

More information:

- The Business Calendar [52] highlights future maintenance window dates and times.
- The UIS Maintenance Matters Blog [53] details upcoming UIS service maintenance events.

Thank you for your cooperation as we complete this necessary maintenance work.

production [54], critical patch updates [55], Maintenance Matters [56]
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