

## **Upcoming UIS Maintenance Alert: Production Systems Maintenance from 6 a.m. to 6 p.m. Sunday, Oct. 27** <sup>[1]</sup>

October 15, 2019 by [UIS Communications](#) <sup>[2]</sup>

**Description:** All university production services will be unavailable during a **12-hour** window on **Sunday, Oct. 27**, for scheduled production systems maintenance. During this maintenance window People Tools in HCM, Enterprise Portal and Integration Gateway will be upgraded.

Production windows affect systems with real-time data that is available to students, staff and faculty.

**Timing:** **6 a.m. to 6 p.m. Sunday, Oct. 27**

**Impact:** All production services will be unavailable throughout the maintenance window.

Unavailable systems: Campus Solutions  
Campus SolutionsCU-SIS Campus Solutions (CS) is the primary component of CU Student Integrated Systems (CU-SIS). It encompasses many functions directly related to student administration, faculty workload and course management. <sup>[3]</sup> | Campus Solutions Mobile Application  
Campus Solutions Mobile Application or Campus Mobile is a collection of eight mobile applications that serve our four campuses via Android and Apple mobile operating systems. Each campus has branded their mobile apps to their specifications. The mobile applications expose Campus Solutions' Student Center via mobile device, formatting content appropriately. <sup>[4]</sup> | Central Information Warehouse (CIW)  
Central Information Warehouse (CIW)The Central Information Warehouse (CIW) is CU's system-wide centralized data repository for information sourced from administrative systems. <sup>[5]</sup> | Concur  
ConcurThe Concur Travel & Expense System (Concur) is the university's system for booking official employee travel, requesting cash advances, requesting reimbursement and reconciling procurement card and travel expenses. <sup>[6]</sup> | Constituent Relationship Management (CRM)  
Constituent Relationship Management (CRM)Constituent Relationship Management, PeopleSoft (CRM) is the primary tool to send recruitment communications to prospective students and applicants for CU campuses. <sup>[7]</sup> | CU-Data  
CU-DataThe CU Reporting System (CU-Data/CU Reporting/Cognos) is a robust tool offering standardized business intelligence reports to assist with analysis and presentation of data contained in the Central Information Warehouse (CIW). <sup>[8]</sup> | CU Marketplace  
CU MarketplaceThe CU Marketplace is the university's official procurement-to-pay system. The software is used by CU to create and approve purchase requisitions, place purchase orders, receive goods and services and process invoices. <sup>[9]</sup> | Degree Audit and Transfer Credit (DATC)  
Degree Audit and Transfer Credit (DATC)The Degree Audit and Transfer Credit (DATC) system tracks academic progress toward graduation. It evaluates CU and transfer courses to a specific academic program. <sup>[10]</sup> | Enterprise Portal  
Enterprise PortalEnterprise Portal is the main point of entry for self-service applications for students, faculty and staff. It is sometimes called CU Resources, MyCUInfo, myUCCS Portal or CU Access.

[11] | eRA InfoEd applicationeRA InfoEd applicationInfoEd is an electronic research portal system used to manage the research lifecycle, from start to finish. [12] | eRAeRA The Electronic Research and Administration (eRA) system automates processes the university uses to apply for research grants and other funding. The interface with HCM shares information related to payroll, benefits and other activities. [13] | (interface with the HCM system only) | FINFINThe PeopleSoft Finance System (FIN) is a Web-based application that allows CU employees to perform the tasks needed to manage financial information. [14] | HCMHCMHuman Capital Management (HCM) software is used for core human resources, payroll and benefits, and other HR-related activities. [15] | HireRight HireRight I-9 and E-verifyHireRight's I-9 Solution satisfies U.S. Citizenship and Immigration Services requirements related to the electronic creation, signature, retention and security of the Form I-9. This paperless process enables users to create, view, download, store and print the Form I-9, as well as management reports, on-demand. It also performs the E-Verify portion of the process. [16] | International Tax Navigator International Tax NavigatorThe International Tax Navigator application is used for tax treaty administration and annual 1042-S tax reporting for international employees, students and vendors. [17] | ImageNowImageNowImageNow software enables users to secure and access business content in any format across its entire lifecycle for instant, precise visibility within a business process. [18] | Integration GatewayIntegration Gateway Integration gateway is a platform that manages the receipt and delivery of messages passed among systems through PeopleSoft Integration Broker. [19] | LegalFilesLegalFiles LegalFiles combines case/matter management and office management tools into one unified commercial, off-the-shelf system. [20] | Lynda.com | My LeaveMy Leave My Leave is used to collect, review and approve employee time and leave information. [21] | OnBaseOnBaseOnBase is a document management solution that secures business content in a centralized, secure location that is easily accessed from any device or location. [22] | (direct access and Unity Client) | ParchmentParchmentParchment is a digital credential service, allowing learners, academic institutions, and employers to request, verify and share credentials. [23] | PhirePhirePeopleSoft's Phire Architect tool automates file and application migrations and helps manage application development change requests. [24] | R25R25 Interface Server ApplicationR25 is a room scheduling application used by CU campuses. [25] | Secure Enterprise Search (SES)Secure Enterprise Search (SES)Secure Enterprise Search (SES) provides a secure and user-friendly search functionality for pages and components within PeopleSoft applications. [26] | Secure File Transfer ProtocolSecure File Transfer ProtocolThis system used for the transfer of computer files between a client and server on a computer network. [27] | SharePointSharePointSharePoint is a web-based collaborative platform that integrates with Microsoft Office. It is primarily a document management and storage system, but the product is configurable and usage can vary substantially among different teams and departments. [28] | SkillssoftSkillssoftSkillssoft is an online learning management system that offers CU custom training, instructor-led training courses and books. [29] | Sunapsis SunapsisThe Sunapsis application is used by campus International Education and Admissions offices to report and track foreign national students and scholars from around the globe and help keep them engaged in learning at CU. [30] | TeamMate TeamMateTeamMate Audit is a comprehensive audit management system designed to help auditors and audit department leadership manage all aspects of the audit process. [31] | TTO PortalTTO PortalThe technology transfer office (TTO) portal is an application used to track patents. [32]

Available 1800 Grant and Production services:

[1800 Grant File and Print Services](#)[1800 Grant File and Print Services](#)The file and print services at the CU System office at 1800 Grant St. <sup>[33]</sup> | [1800 Grant VDIs](#)[1800 Grant VDIs](#)Virtual desktop infrastructure (VDI) is virtualization technology that hosts a desktop operating system on a centralized server in a data center. <sup>[34]</sup> | [1800 Grant Phones](#)[1800 Grant Phones](#)The phone system used at the CU System office at 1800 Grant St. <sup>[35]</sup> | [Cherwell](#)[Cherwell](#)[Cherwell](#) Service Management is a platform that enables delivery of efficient services, allows for the automation of business processes and workflows, and service desk functionality. <sup>[36]</sup> | [cu.edu email](#)[cu.edu email](#)The email system used at the CU. <sup>[37]</sup> | [Interface Server Application](#)[Interface Server Application](#)[Interface Server Application](#) is the direct module interface to web servers. <sup>[38]</sup> | [Law Toolbox](#)[Law Toolbox](#)[Law Toolbox](#) is an integration into Microsoft Office that automates deadlines and rule changes. <sup>[39]</sup> | [Skype for Business](#) | [Wired and Wireless network for 1800 Grant](#)[Wired and Wireless network for 1800 Grant](#)The wired and wireless internet network at the CU System office at 1800 Grant St. <sup>[40]</sup> | [VPN](#)[VPN](#)Virtual Private Network (VPN) is a connection method used to add security and privacy to private and public networks. <sup>[41]</sup>

All non-production services will be available.

**Not sure if you use these systems?** Visit the [UIS Glossary](#) <sup>[42]</sup> for details on each application.

Thank you for your cooperation as we complete this necessary maintenance work. Please reach out to UIS Communications with questions at [uiscommunications@ad.cu.edu](mailto:uiscommunications@ad.cu.edu) <sup>[43]</sup>.

### **Upcoming maintenance:**

- See the [Business Calendar](#) <sup>[44]</sup> for future maintenance window dates and times.
- Visit the [UIS Maintenance Matters Blog](#) <sup>[45]</sup> for detailed information on upcoming UIS maintenance and how it affects you.

[production](#) <sup>[46]</sup>, [planned maintenance](#) <sup>[47]</sup>, [Campus Solutions Maintenance](#) <sup>[48]</sup>, [HCM](#) <sup>[49]</sup>

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