

Upcoming UIS Maintenance Alert: Production Systems Maintenance from 6 a.m. to 6 p.m. Sunday, Feb. 10 ^[1]

January 24, 2019 by [UIS Communications](#) ^[2]

Description: All university production services will be unavailable during a **12-hour** window on **Sunday, Feb. 10**, for scheduled maintenance.

Production windows affect systems with real-time data that is available to students, staff and faculty.

Timing: **6 a.m. to 6 p.m. Sunday, Feb. 10**

Impact: All production services will be unavailable throughout the maintenance window.

Unavailable systems: Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA (interface with the HCM system only) | FIN | HCM | HireRight | International Tax Navigator | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | Lynda.com | My Leave | OnBase (direct access and Unity Client) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Skillsoft | TeamMate | Terminal Server | TTO Portal

Available 1800 Grant and Production services: 1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | cu.edu email | Interface Server Application | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

All non-production services will be available. Non-production maintenance windows affect the testing and development versions of CU's production systems to allow for development.

Not sure if you use these systems? Visit the [UIS Glossary](#) ^[3] for details on each application.

Thank you for your cooperation as we complete this necessary maintenance work. Please reach out the UIS Service Desk with questions at 303-860-HELP (4357) or help@cu.edu ^[4]

Upcoming maintenance:

- See the [Business Calendar](#) [5] for future maintenance window dates and times.
- Visit the [UIS Maintenance Matters Blog](#) [6] for detailed information on upcoming UIS maintenance and how it affects you.

[production](#) [7], [planned maintenance](#) [8], [Campus Solutions Maintenance](#) [9], [HCM](#) [10]

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[2] <https://www.cu.edu/blog/maintenance-matters/author/18084>

[3] <https://www.cu.edu/uis/maintenance-matters-blog/glossary>

[4] <mailto:help@cu.edu>

[5] [https://sp.cu.edu/UIS/Lists/Business Calendar/calendar.aspx](https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx)

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