

Upcoming UIS Maintenance Alert: Maintenance for production systems from 6 a.m. to 11:59 p.m. Sunday, March 21 ^[1]

February 16, 2021 by [UIS Communications](#) ^[2]

Description:

All production services universitywide will be unavailable for an extended **18-hour window** on **Sunday, March 21**, for scheduled maintenance and to update Campus Solutions with Oracle's latest release of bug fixes, regulatory updates and enhancements.

Timing: 6 a.m. to 11:59 p.m., Sunday, March 21

What systems are down?

All production services will be unavailable throughout the maintenance window.

Unavailable systems during the outage: Campus Solutions
Campus Solutions
CU-SIS Campus Solutions (CS) is the primary component of CU Student Integrated Systems (CU-SIS). It encompasses many functions directly related to student administration, faculty workload and course management. ^[3] | Campus Solutions Mobile Application
Campus Solutions Mobile Application
Campus Solutions Mobile Application or Campus Mobile is a collection of eight mobile applications that serve our four campuses via Android and Apple mobile operating systems. Each campus has branded their mobile apps to their specifications. The mobile applications expose Campus Solutions' Student Center via mobile device, formatting content appropriately. ^[4] | Concur
The Concur Travel & Expense System (Concur) is the university's system for booking official employee travel, requesting cash advances, requesting reimbursement and reconciling procurement card and travel expenses. ^[5] | Constituent Relationship Management (CRM)
Constituent Relationship Management (CRM)
Constituent Relationship Management, PeopleSoft (CRM) is the primary tool to send recruitment communications to prospective students and applicants for CU campuses. ^[6] | CU-Data
CU-DataThe CU Reporting System (CU-Data/CU Reporting/Cognos/Motio/Data Stage) is a robust tool offering standardized business intelligence reports to assist with analysis and presentation of data contained in the Central Information Warehouse (CIW). ^[7] | CU Marketplace
CU MarketplaceThe CU Marketplace is the university's official procurement-to-pay system. The software is used by CU to create and approve purchase requisitions, place purchase orders, receive goods and services and process invoices. ^[8] |

Degree Audit and Transfer Credit (DATC) Degree Audit and Transfer Credit (DATC)
The Degree Audit and Transfer Credit (DATC) system tracks academic progress toward graduation. It evaluates CU and transfer courses to a specific academic program. [9] | Enterprise Portal Enterprise Portal Enterprise Portal is the main point of entry for self-service applications for students, faculty and staff. It is sometimes called CU Resources, MyCUInfo, myUCCS Portal or CU Access. [10] | eRA InfoEd application eRA InfoEd application InfoEd is an electronic research portal system used to manage the research lifecycle, from start to finish. [11] | eRAeRA The Electronic Research and Administration (eRA) system automates processes the university uses to apply for research grants and other funding. The interface with HCM shares information related to payroll, benefits and other activities. [12] (interface with the HCM system only) | FIN FIN The PeopleSoft Finance System (FIN) is a Web-based application that allows CU employees to perform the tasks needed to manage financial information. [13] | HCM HCM Human Capital Management (HCM) software is used for core human resources, payroll and benefits, and other HR-related activities. [14] | HireRight HireRight I-9 and E-verify HireRight's I-9 Solution satisfies U.S. Citizenship and Immigration Services requirements related to the electronic creation, signature, retention and security of the Form I-9. This paperless process enables users to create, view, download, store and print the Form I-9, as well as management reports, on-demand. It also performs the E-Verify portion of the process. [15] | International Tax Navigator International Tax Navigator The International Tax Navigator application is used for tax treaty administration and annual 1042-S tax reporting for international employees, students and vendors. [16] | ImageNow | Integration Gateway Integration Gateway Integration gateway is a platform that manages the receipt and delivery of messages passed among systems through PeopleSoft Integration Broker. [17] | LegalFiles | LinkedIn Learning LinkedIn Learning LinkedIn Learning provides an online library of nearly 25,000 instructional videos covering the latest software, creative and business skills. [18] | My Leave My Leave My Leave is used to collect, review and approve employee time and leave information. [19] | OnBase OnBase OnBase is a document management solution that secures business content in a centralized, secure location that is easily accessed from any device or location. [20] (direct access and Unity Client) | Parchment Parchment Parchment is a digital credential service, allowing learners, academic institutions, and employers to request, verify and share credentials. [21] | Phire Phire PeopleSoft's Phire Architect tool automates file and application migrations and helps manage application development change requests. [22] | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol Secure File Transfer Protocol This system used for the transfer of computer files between a client and server on a computer network. [23] | SharePoint SharePoint SharePoint is a web-based collaborative platform that integrates with Microsoft Office. It is primarily a document management and storage system, but the product is configurable and usage can vary substantially among different teams and departments. [24] | Skillsoft | Sunapsis Sunapsis The Sunapsis application is used by campus International Education and Admissions offices to report and track foreign national students and scholars from around the globe and help keep them engaged in learning at CU. [25] | TeamMate TeamMate TeamMate Audit is a comprehensive audit management system designed to help auditors and audit department leadership manage all aspects of the audit process. [26] | TTO Portal

Available 1800 Grant and production services: 1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | cu.edu Email | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

All non-production services will be available.

Not sure if you use these systems? Visit the [UIS Glossary](#) [27] for details on each application.

Thank you for your cooperation as we complete this necessary maintenance work. Please reach out the UIS Service Desk with questions at 303-860-HELP (4357) or help@cu.edu [28].

Upcoming maintenance

- See the [Business Calendar](#) [29] for future maintenance window dates and times.
- Visit the [UIS Maintenance Matters Blog](#) [30] for details on upcoming maintenance and how it affects you.

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