

Upcoming UIS Maintenance Alert: InfoEd down for upgrade Friday, Nov. 6 through Monday, Nov. 9 ^[1]

November 2, 2020 by [UIS Communications](#) ^[2]

Description: InfoEd production service will be down for upgrade for a 63-hour window from Friday, Nov. 6 through Monday, Nov. 9.

The InfoEd Electronic Research Administration (eRA) system is the official electronic research administration system adopted by the University of Colorado to manage the research lifecycle from start to finish.

Timing: 5 p.m. Friday, Nov. 6 through 8 a.m. Monday, Nov. 9

Impact:

Unavailable systems during the outage: InfoEd

All other production and non-production services will be available.

Questions? Please contact erahelp@cu.edu ^[3].

More information:

- The [Business Calendar](#) ^[4] highlights future maintenance window dates and times.
- The [UIS Maintenance Matters Blog](#) ^[5] details upcoming UIS service maintenance events.

Thank you for your cooperation as we complete this necessary maintenance work.

[production](#) ^[6], [Maintenance Matters](#) ^[7], [InfoEd](#) ^[8]

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[1] <https://www.cu.edu/blog/maintenance-matters/upcoming-uis-maintenance-alert-infoed-down-upgrade-friday-nov-6-through>

[2] <https://www.cu.edu/blog/maintenance-matters/author/18084>

[3] <mailto:erahelp@cu.edu>

[4] [https://sp.cu.edu/UIS/Lists/Business Calendar/calendar.aspx](https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx)

[5] <https://www.cu.edu/blog/uis-service-alerts>

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