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Upcoming UIS Maintenance Alert: Extended 18-hour production systems maintenance from 6 a.m. to 11:59 p.m. Sunday, Dec. 6 [1]

November 23, 2020 by UIS Communications [2]

Description: All production services universitywide will be unavailable for an **extended 18-hour window on Sunday, Dec. 6**, for scheduled maintenance. In addition, UIS will update Campus Solutions with Oracle's latest release of bug fixes, regulatory updates and enhancements.

Timing: 6 a.m. to 6 p.m. Sunday, Dec. 6

Impact: All production services will be unavailable throughout the maintenance window.

Unavailable systems during the outage: Campus SolutionsCampus SolutionsCU-SIS Campus Solutions (CS) is the primary component of CU Student Integrated Systems (CU-SIS). It encompasses many functions directly related to student administration, faculty workload and course management. [3] | Campus Solutions Mobile ApplicationCampus Solutions Mobile ApplicationCampus Solutions Mobile Application or Campus Mobile is a collection of eight mobile applications that serve our four campuses via Android and Apple mobile operating systems. Each campus has branded their mobile apps to their specifications. The mobile applications expose Campus Solutions' Student Center via mobile device, formatting content appropriately. [4] |Central Information Warehouse (CIW)Central Information Warehouse (CIW) The Central Information Warehouse (CIW) is CU's system-wide centralized data repository for information sourced from administrative systems. [5] | ConcurConcurThe Concur Travel & Expense System (Concur) is the university's system for booking official employee travel, requesting cash advances, requesting reimbursement and reconciling procurement card and travel expenses. [6] | Constituent Relationship Management (CRM)Constituent Relationship Management (CRM)Constituent Relationship Management, PeopleSoft (CRM) is the primary tool to send recruitment communications to prospective students and applicants for CU campuses. [7] | CU-DataCU-DataThe CU Reporting System (CU-Data/CU Reporting/Cognos/Motio/Data Stage) is a robust tool offering standardized business intelligence reports to assist with analysis and presentation of data contained in the Central Information Warehouse (CIW). [8] | CU MarketplaceCU MarketplaceThe CU Marketplace is the university's official procurement-to-pay system. The software is used by CU to create and approve purchase requisitions, place purchase orders, receive goods and services and process invoices. [9] | Degree Audit and Transfer Credit (DATC)Degree Audit and Transfer Credit (DATC)The Degree Audit and Transfer Credit (DATC) system tracks academic progress toward graduation. It evaluates CU and transfer courses to a specific academic program. [10] | Enterprise PortalEnterprise PortalEnterprise Portal is the main point of entry for self-service applications for students, faculty and staff. It is sometimes called CU Resources, MyCUInfo, myUCCS Portal or CU Access.

[11] | eRA InfoEd applicationeRA InfoEd applicationInfoEd is an electronic research portal system used to manage the research lifecycle, from start to finish. [12] | eRAeRAThe Electronic Research and Administration (eRA) system automates processes the university uses to apply for research grants and other funding. The interface with HCM shares information related to payroll, benefits and other activities. [13] (interface with the HCM system only) | FINFIN The PeopleSoft Finance System (FIN) is a Web-based application that allows CU employees to perform the tasks needed to manage financial information. [14] | HCMHCMHuman Capital Management (HCM) software is used for core human resources, payroll and benefits, and other HR-related activities. [15] | HireRightHireRight I-9 and E-verifyHireRight's I-9 Solution satisfies U.S. Citizenship and Immigration Services requirements related to the electronic creation, signature, retention and security of the Form I-9. This paperless process enables users to create, view, download, store and print the Form I-9, as well as management reports, on-demand. It also performs the E-Verify portion of the process. [16] | International Tax NavigatorInternational Tax NavigatorThe International Tax Navigator application is used for tax treaty administration and annual 1042-S tax reporting for international employees, students and vendors. [17] | ImageNow | Integration GatewayIntegration GatewayIntegration gateway is a platform that manages the receipt and delivery of messages passed among systems through PeopleSoft Integration Broker. [18] | LegalFiles | LinkedIn LearningLinkedIn LearningLinkedIn Learning provides an online library of nearly 25,000 instructional videos covering the latest software, creative and business skills. [19] | My LeaveMy LeaveMy Leave is used to collect, review and approve employee time and leave information. [20] | OnBaseOnBase OnBase is a document management solution that secures business content in a centralized, secure location that is easily accessed from any device or location. [21] (direct access and Unity Client) | ParchmentParchmentParchment is a digital credential service, allowing learners, academic institutions, and employers to request, verify and share credentials. [22] | PhirePhirePeopleSoft's Phire Architect tool automates file and application migrations and helps manage application development change requests. [23] | R25 | Secure Enterprise Search (SES) | Secure File Transfer ProtocolSecure File Transfer ProtocolThis system used for the transfer of computer files between a client and server on a computer network. [24] | SharePoint SharePointSharePoint is a web-based collaborative platform that integrates with Microsoft Office. It is primarily a document management and storage system, but the product is configurable and usage can vary substantially among different teams and departments. [25] | SkillsoftSkillsoftSkillsoft is an online learning management system that offers CU custom training, instructor-led training courses and books. [26] | SunapsisSunapsisThe Sunapsis application is used by campus International Education and Admissions offices to report and track foreign national students and scholars from around the globe and help keep them engaged in learning at CU. [27] | TeamMateTeamMateTeamMate Audit is a comprehensive audit management system designed to help auditors and audit department leadership manage all aspects of the audit process. [28] |TTO Portal

Available 1800 Grant and Production services: 1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | cu.edu email | Interface Server Application | Law Toolbox | Microsoft Teams | Wired and Wireless network for 1800 Grant | VPN

All non-production services will be available.

Not sure if you use these systems? Visit the UIS Glossary [29] for details about each application.

More information:

- The Business Calendar [30] highlights future maintenance window dates and times.
- The UIS Maintenance Matters Blog [31] details upcoming UIS service maintenance events.

Thank you for your cooperation as we complete this necessary maintenance work.

production [32], Maintenance Matters [33]

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