

## **Upcoming UIS Maintenance Alert: Campus Solutions Production Maintenance from 6 a.m. to 2 p.m. Sunday, July 12** <sup>[1]</sup>

June 25, 2020 by [UIS Communications](#) <sup>[2]</sup>

**Description:** Select production services universitywide will be unavailable for an **8-hour window on Sunday, July 12**, for maintenance.

**Timing:** 6 a.m. to 2 p.m. Sunday, July 12

**Impact:** Select production services will be unavailable throughout the maintenance window.

Unavailable systems: [Campus Solutions](#)[Campus Solutions](#)[CU-SIS](#) [Campus Solutions \(CS\)](#) is the primary component of [CU Student Integrated Systems \(CU-SIS\)](#). It encompasses many functions directly related to student administration, faculty workload and course management. <sup>[3]</sup> | [Campus Solutions Mobile Application](#)[Campus Solutions Mobile Application](#)[Campus Solutions Mobile Application](#) or [Campus Mobile](#) is a collection of eight mobile applications that serve our four campuses via Android and Apple mobile operating systems. Each campus has branded their mobile apps to their specifications. The mobile applications expose [Campus Solutions' Student Center](#) via mobile device, formatting content appropriately. <sup>[4]</sup> | [Constituent Relationship Management \(CRM\)](#)[Constituent Relationship Management \(CRM\)](#)[Constituent Relationship Management](#), [PeopleSoft \(CRM\)](#) is the primary tool to send recruitment communications to prospective students and applicants for CU campuses. <sup>[5]</sup> | [Degree Audit and Transfer Credit \(DATC\)](#)[Degree Audit and Transfer Credit \(DATC\)](#)[The Degree Audit and Transfer Credit \(DATC\)](#) system tracks academic progress toward graduation. It evaluates CU and transfer courses to a specific academic program. <sup>[6]</sup> | [Enterprise Portal](#)[Enterprise Portal](#)[Enterprise Portal](#) is the main point of entry for self-service applications for students, faculty and staff. It is sometimes called [CU Resources](#), [MyCUInfo](#), [myUCCS Portal](#) or [CU Access](#). <sup>[7]</sup> | [Integration Gateway](#)[Integration Gateway](#) Integration gateway is a platform that manages the receipt and delivery of messages passed among systems through [PeopleSoft Integration Broker](#). <sup>[8]</sup> | [Parchment](#)[Parchment](#) [Parchment](#) is a digital credential service, allowing learners, academic institutions, and employers to request, verify and share credentials. <sup>[9]</sup>

Available 1800 Grant and Production services: [1800 Grant File and Print Services](#) [1800 Grant File and Print Services](#)[The file and print services at the CU System office at 1800 Grant St.](#) <sup>[10]</sup> | [1800 Grant VDIs](#)[1800 Grant VDIs](#)[Virtual desktop infrastructure \(VDI\)](#) is virtualization technology that hosts a desktop operating system on a centralized server in a data center. <sup>[11]</sup> | [1800 Grant Phones](#)[1800 Grant Phones](#)[The phone system used at the CU System office at 1800 Grant St.](#) <sup>[12]</sup> | [Central Information Warehouse \(CIW\)](#)[Central Information Warehouse \(CIW\)](#)[The Central Information Warehouse \(CIW\)](#) is CU's system-wide centralized data repository for information sourced from administrative systems. <sup>[13]</sup> | [Cherwell](#)[Cherwell](#)[Cherwell Service Management](#) is a platform that enables delivery of efficient services, allows for the automation of business processes and workflows, and service desk functionality. <sup>[14]</sup> | [Concur](#)[Concur](#) [The Concur Travel & Expense System \(Concur\)](#) is the university's system for booking

(direct access and Unity Client) | PhirePhirePeopleSoft's Phire Architect tool automates file and application migrations and helps manage application development change requests. [30] | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol Secure File Transfer Protocol This system used for the transfer of computer files between a client and server on a computer network. [31] | SharePoint SharePoint SharePoint is a web-based collaborative platform that integrates with Microsoft Office. It is primarily a document management and storage system, but the product is configurable and usage can vary substantially among different teams and departments. [32] | Skillsoft Skillsoft Skillsoft is an online learning management system that offers CU custom training, instructor-led training courses and books. [33] | TeamMate TeamMate TeamMate Audit is a comprehensive audit management system designed to help auditors and audit department leadership manage all aspects of the audit process. [34] | TTO Portal | Wired and Wireless network for 1800 Grant Wired and Wireless network for 1800 Grant The wired and wireless internet network at the CU System office at 1800 Grant St. [35] | VPN VPN Virtual Private Network (VPN) is a connection method used to add security and privacy to private and public networks. [36]

All non-production services will be available.

**Not sure if you use these systems?** Visit the [UIS Glossary](#) [37] for details on each application.

Thank you for your cooperation as we complete this necessary maintenance work. Please reach out to UIS Communications with questions at [uiscommunications@cu.edu](mailto:uiscommunications@cu.edu) [38].

### **Upcoming maintenance:**

- See the [Business Calendar](#) [39] for future maintenance window dates and times.
- Visit the [UIS Maintenance Matters Blog](#) [40] for detailed information on upcoming UIS maintenance and how it affects you.

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