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UIS maintenance for April 23 on non-production testing and development environments [1]

March 11, 2021 by UIS Communications [2]

Description:

All university non-production services will be unavailable during a **12-hour** maintenance window on **Friday, April 23**.

Non-production maintenance windows affect the development, testing, and QA versions of CU's production systems for development.

Timing: 6 a.m. to 6 p.m. Friday, April 23

What systems are down?

Affected non-production applications include: Campus SolutionsCampus Solutions CU-SIS Campus Solutions (CS) is the primary component of CU Student Integrated Systems (CU-SIS). It encompasses many functions directly related to student administration, faculty workload and course management. [3] | Campus Solutions Mobile ApplicationCampus Solutions Mobile ApplicationCampus Solutions Mobile Application or Campus Mobile is a collection of eight mobile applications that serve our four campuses via Android and Apple mobile operating systems. Each campus has branded their mobile apps to their specifications. The mobile applications expose Campus Solutions' Student Center via mobile device, formatting content appropriately. [4] | CherwellCherwell Cherwell Service Management is a platform that enables delivery of efficient services, allows for the automation of business processes and workflows, and service desk functionality. [5] | CIWCentral Information Warehouse (CIW)The Central Information Warehouse (CIW) is CU's system-wide centralized data repository for information sourced from administrative systems. [6] | ConcurConcurThe Concur Travel & Expense System (Concur) is the university's system for booking official employee travel, requesting cash advances, requesting reimbursement and reconciling procurement card and travel expenses. [7] | CRMConstituent Relationship Management (CRM) Constituent Relationship Management, PeopleSoft (CRM) is the primary tool to send recruitment communications to prospective students and applicants for CU campuses. [8] | CU-DataCU-DataThe CU Reporting System (CU-Data/CU Reporting/Cognos/Motio/Data Stage) is a robust tool offering standardized business intelligence reports to assist with analysis and presentation of data contained in the Central Information Warehouse (CIW). [9] | CU MarketplaceCU MarketplaceThe CU Marketplace is the university's official procurement-to-pay system. The software is used by CU to create and approve purchase requisitions, place purchase orders, receive goods and services and process invoices. [10] |

DATCDegree Audit and Transfer Credit (DATC)The Degree Audit and Transfer Credit (DATC) system tracks academic progress toward graduation. It evaluates CU and transfer courses to a specific academic program.[11] | End User Experience (EUE) monitoring | Enterprise PortalEnterprise PortalEnterprise Portal is the main point of entry for self-service applications for students, faculty and staff. It is sometimes called CU Resources, MyCUInfo, myUCCS Portal or CU Access. [12] | eRAeRAThe Electronic Research and Administration (eRA) system automates processes the university uses to apply for research grants and other funding. The interface with HCM shares information related to payroll, benefits and other activities. [13] | FINFINThe PeopleSoft Finance System (FIN) is a Web-based application that allows CU employees to perform the tasks needed to manage financial information. [14] | HCMHCMHuman Capital Management (HCM) software is used for core human resources, payroll and benefits, and other HR-related activities. [15] | ImageNow | Integration GatewayIntegration GatewayIntegration gateway is a platform that manages the receipt and delivery of messages passed among systems through PeopleSoft Integration Broker. [16] | My LeaveMy Leave
My Leave is used to collect, review and approve employee time and leave information. [17] | OnBaseOnBaseOnBase is a document management solution that secures business content in a centralized, secure location that is easily accessed from any device or location. [18] | ParchmentParchmentParchment is a digital credential service, allowing learners, academic institutions, and employers to request, verify and share credentials. [19] | PhirePhirePeopleSoft's Phire Architect tool automates file and application migrations and helps manage application development change requests. [20] | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer ProtocolSecure File Transfer ProtocolThis system used for the transfer of computer files between a client and server on a computer network. [21] | SharePointSharePoint
SharePoint is a web-based collaborative platform that integrates with Microsoft Office. It is primarily a document management and storage system, but the product is configurable and usage can vary substantially among different teams and departments. [22] | SkillsoftSkillsoftSkillsoft is an online learning management system that offers CU custom training, instructor-led training courses and books. [23] | SunapsisSunapsis
The Sunapsis application is used by campus International Education and Admissions offices to report and track foreign national students and scholars from around the globe and help keep them engaged in learning at CU. [24] | TeamMateTeamMateTeamMate Audit is a comprehensive audit management system designed to help auditors and audit department leadership manage all aspects of the audit process. [25] | TTO Portal

Not sure if you use these systems? Visit the UIS Glossary [26] for details on each application.

All production services will be available. Production services are systems with real-time data that is available to students, staff and faculty.

Thank you for your cooperation as we complete this necessary maintenance work. Please reach out to UIS Communications with questions at uiscommunications@cu.edu [27].

Upcoming maintenance

- See the Business Calendar [28] for future maintenance window dates and times.
- Visit the UIS Maintenance Matters Blog [29] for details on upcoming maintenance and how it affects you.

non-production [30]

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