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REVISED CU Alert: UIS Service Maintenance for Production Systems - Sunday, July 9, 2017 [1]

July 8, 2017 by UIS Communications [2]

Description:

> Production services will either be unavailable or impacted for a 12-hour window on Sunday, July 9 for maintenance.

Timing:

> 6 a.m. - 6 p.m. Sunday, July 09, 2017

Impact:

The following Production services will be unavailable or impacted during the maintenance window.

Affected System Administration, Advancement, Foundation production applications include:

> Campus Solutions | Campus Solutions Mobile Application | CRM | DATC | Enterprise Portal | ISSS | My Leave | Online Admissions Offering (OAO) | OnBase (accessed via the portal and Campus Solutions) | Parchment | **SharePoint** | **Singularity (accessed via the portal and Campus Solutions)** | Skillsoft

There is a low probability of a brief interruption to authentication into the following applications:

> **Academic Works** | **Cherwell | Concur Travel and Expense | Crash Plan Pro | CU Careers** | **CU Marketplace | eRA | HireRight | Lynda.com** | **Salesforce**

Enterprise systems that will remain available through direct access from maintenance pages include **(added direct access links and additional Human Resources applications)**:

Concur Travel and Expense:

- CU Anschutz CU Medicine [3]
- CU Anschutz / Denver [4]
- CU Boulder [5]
- CU Colorado Springs [6]
- CU System [7]

CU Careers - Search/Apply Jobs:

- **CU Anschutz / Denver** [8]
- **CU Boulder** [9]
- **CU Colorado Springs** [10]
- **CU System** [11]

CU-Data:

- All Campuses [12]

CU Marketplace:

- CU Anschutz / Denver [13]
- CU Boulder [14]
- CU Colorado Springs [15]
- CU System [16]

FIN:

- CU Anschutz / Denver [17]
- CU Boulder [18]
- CU Colorado Springs [19]
- CU System [20]

HCM:

- CU Anschutz / Denver [21]
- CU Boulder [22]
- CU Colorado Springs [23]
- CU System [24]

HireRight:

- **CU Anschutz / Denver** [25]
- **CU Boulder** [26]
- **CU Colorado Springs** [27]
- **CU System** [11]

Lynda.com:

- **CU Anschutz / Denver** [28]
- **CU Boulder** [29]
- **CU Colorado Springs** [30]
- **CU System** [31]

OnBase:

- **All campuses** **[32]**

Singularity:

- **All campuses** [33]

Skillsoft:

- **CU Anschutz / Denver** [34]
- **CU Boulder** [35]
- **CU Colorado Springs** [36]
- **CU System** [37]

The following System Administration, Advancement, Foundation and all non-production services will be available:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | CIW | CU-Data | cu.edu Email | eRA | **HireRight** | ImageNow | Integration Gateway | Law Toolbox | LegalFiles | **lynda.com** | OnBase (direct access and Unity Client) | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol | **Singularity (direct access only)** | Skype for Business | Terminal Server | TeamMate | TTO Portal | Wired and Wireless network for 1800 Grant | VPN

Refer to the Business Calendar for future maintenance window dates and times at https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx [38]

For information about UIS service maintenance events, refer to UIS Service Alerts at https://www.cu.edu/blog/uis-service-alerts [39]

For more information about UIS services, please go to the UIS Service Catalog at: https://www.cu.edu/uis/service-catalog [40]

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
University of Colorado, University Information Systems
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-help(4357)
help@cu.edu [41]

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[3] https://passport.ucdenver.edu/oamfed/idp/initiatesso?providerid=https://www.concursolutions.com
[4] https://ping.prod.cu.edu/idp/startSSO.ping?IdpAdapterId=DenverIDP&TargetResource=https://www.concursolu
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[29] https://lynda.colorado.edu/
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