

## **REVISED CU Alert: UIS Service Maintenance for Production Systems for July 20-21** <sup>[1]</sup>

July 19, 2018 by [Employee and Information Services](#) <sup>[2]</sup>

### **Description**

While scheduled maintenance is performed to upgrade the employee portal, select systems will be unavailable from 6 p.m. Friday, July 20, to 6 p.m. Saturday, July 21.

### **Timing:**

6 p.m. Friday, July 20 to 6 p.m. Saturday, July 21, 2018

### **Impact:**

Available production services:

Central Information Warehouse (CIW) | Concur Travel and Expense | CU-Careers – Recruiting | CU Careers – Search Jobs/Apply | CU-Data | CU Marketplace | Document Management | eRA InfoEd application | Finance | HireRight | HCM | I-9/E-Verify | HireRight | Lynda.com | My Leave | OnBase (direct access and Unity Client) | Reporting | SharePoint | Skillsoft

During the window, these systems can be accessed via campus-specific maintenance pages. Users may experience periodic interruptions during the maintenance window.

Unavailable production services:

Campus Solutions | Constituent Relationship Management (CRM) | CUAnschutz2GO | CUDenver2GO | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | ImageNow | LegalFiles | MyCUInfo | Nelnet | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | TeamMate | Terminal Server | uAchieve Planner | UCCS2GO

Available 1800 Grant and Production services:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | cu.edu email | Interface Server Application | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

## More information:

The [Business Calendar](#) [3] highlights future maintenance window dates and times.  
The [UIS Service Alerts Blog](#) [4] details UIS service maintenance events.  
The [UIS Service Catalog](#) [5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk  
University of Colorado, University Information Systems  
1800 Grant Street, Suite 200  
Denver, CO 80203  
303-860-HELP (4357)  
[help@cu.edu](mailto:help@cu.edu) [6]

[service maintenance](#) [7], [UIS](#) [8], [planned maintenance](#) [9]

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