REVISED CU Alert: UIS Service Maintenance for HCM Production Systems for 6-10 to 6-11-17 [1]

June 6, 2017 by UIS Communications [2]

Description:

HCM production services will be unavailable Saturday June 10-Sunday June 11, 2017 for maintenance.

- A limited CU Resources/employee portal page will be made available to allow access to unaffected applications until midnight.
- Maintenance pages will have links to access available applications from midnight until 6 a.m. June 11.

Please note that the limited portal page will look different to the standard portal page with tiles.

Timing:
6 p.m. Saturday June 10 - 6 a.m. Sunday June 11, 2017

Important! All production applications will be unavailable beginning 6 a.m. through 6 p.m. Sunday.

Note: Contingency time may be needed 6 a.m. - 6 p.m. Saturday June 17, 2017.

Impact:

The following Production services will be unavailable during the maintenance window.

CU Careers - Recruiting | Enterprise Portal (***beginning at midnight***) | eRA (integration to HCM only) | HCM

The following portal links and tiles will be unavailable:

All tiles | Benefits and Wellness tab | Business Tools Tab / CU Careers – Recruiting, HCM | My Info and Pay tab

*Please note the Business Tools Tab / CU Careers - Search Jobs/Apply and HireRight I-9/e-Verify are unaffected and will remain available throughout the maintenance window.

The following 1800 Grant and Production services will be available until midnight only:

Campus Solutions | Campus Solutions Mobile Application | CRM | CU-Data | FIN ImageNow | Integration Gateway | ISSS | My Leave | Online Admissions Offering (OAO)

| Secure Enterprise Search (SES) | Skillsoft

The following applications will be available through maintenance pages from midnight – 6 a.m. **They will be unavailable beginning 6 a.m.**:

- Concur Travel and Expense
- CU Careers – Search Jobs/Apply
- CU Marketplace
- HireRight I-9/eVerify
- Lynda.com
- SkillSoft

The following 1800 Grant and Production services will be available throughout the maintenance window:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | CIW | Concur Travel & Expense | cu.edu Email | CU-Data | CU Marketplace | CU Reporting Systems | DATC | eRA | HireRight I-9/e-Verify | ImageNow | Law Toolbox | LegalFiles | OnBase | Parchment | Singularity | Phire | R25 Interface Server Application | Secure File Transfer Protocol | SharePoint | Skype for Business | Terminal Server | TeamMate | TTO Portal | Wired and Wireless network for 1800 Grant | VPN

Refer to the Business Calendar for future maintenance window dates and times at https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx [3]

For more information about UIS services, please go to the UIS Service Catalog at https://www.cu.edu/uis/service-catalog [4]

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
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