

CU Alert Update: UIS Service Maintenance for Production Systems and 1800 Grant for Sunday, Jan. 6 ^[1]

December 27, 2018 by [Employee and Information Services](#) ^[2]

Description

All universitywide production systems and select 1800 Grant systems will be unavailable for a 12-hour window on Sunday, Jan. 6, for scheduled maintenance.

Timing:

6 a.m. to 6 p.m. Sunday, Jan. 6

Impact:

Unavailable systems during the outage:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA (interface with the HCM system only) | FIN | HCM | HireRight | International Tax Navigator | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | Lynda.com | My Leave | OnBase (direct access and Unity Client) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Skillsoft | TeamMate | Terminal Server | TTO Portal

Available 1800 Grant and Production services:

Cherwell | cu.edu email | Interface Server Application | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

More information:

- The [Business Calendar](#) ^[3] highlights future maintenance window dates and times.
- The [UIS Service Alerts Blog](#) ^[4] details UIS service maintenance events.
- The [UIS Service Catalog](#) ^[5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk

University of Colorado, University Information Services
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu ^[6]

[production](#) ^[7], [planned maintenance](#) ^[8], [1800 grant](#) ^[9], [Campus Solutions Maintenance](#) ^[10], [HCM](#) ^[11]

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