

## **CU Alert Update: UIS Service Maintenance for HCM Production Systems for Thursday, Jan. 18** <sup>[1]</sup>

January 12, 2018 by [UIS Communications](#) <sup>[2]</sup>

### **Description:**

HCM production services will be unavailable from 6-9 p.m. Thursday, Jan. 18 to install PeopleSoft regulatory tax updates and ACA patches.

A limited CU Resources/employee portal page will be made available to allow access to unaffected applications. Please note that the limited portal page will look different to the standard portal page with tiles.

### **Timing:**

- 6-9 p.m. Thursday, Jan. 18, 2018

### **Impact:**

The following Production services will be unavailable during the maintenance window:

CU Careers - Recruiting | eRA (integration to HCM only) | HCM

The following portal links and tiles will be unavailable during the maintenance window:

All tiles | Benefits and Wellness tab | Business Tools Tab / CU Careers – Recruiting, HCM | My Info and Pay tab | My Leave

The following 1800 Grant and Production services will be available:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Campus Solutions | Campus Solutions Mobile Application | Cherwell | CIW | Concur Travel & Expense | CRM | cu.edu Email | CU Careers - Search Jobs/Apply | CU-Data | CU Marketplace | CU Reporting Systems | DATC | Enterprise Portal | eRA | FIN | HireRight I-9/e-Verify | ImageNow | Integration Gateway | ISSS | Law Toolbox | LegalFiles | Lynda.com | OnBase | Online Admissions Offering (OAO) | Parchment | Singularity | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Skillsoft | Skype for Business | Terminal Server | TeamMate | TTO Portal | Wired and Wireless network for 1800 Grant | VPN

Refer to the [Business Calendar](#) <sup>[3]</sup> for future maintenance window dates and times.

For more information about UIS services, please go to the [UIS \[4\] Service Catalog \[4\]](#).

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk  
University of Colorado, University Information Systems  
1800 Grant Street, Suite 200  
Denver, CO 80203  
303-860-HELP (4357)  
[help@cu.edu \[5\]](mailto:help@cu.edu)

[production \[6\]](#)

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[3] <https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx>

[4] <https://www.cu.edu/uis/service-catalog>

[5] <mailto:help@cu.edu>

[6] <https://www.cu.edu/blog/maintenance-matters/tag/production>