

CU Alert: UIS Service Maintenance for Production Systems for Sunday, Sept. 23, 2018 ^[1]

August 31, 2018 by [UIS Communications](#) ^[2]

Description

Production services will be unavailable for an 8-hour window on Sunday, Sept. 23 to update Campus Solutions to Oracle's latest release of bug fixes, regulatory updates, and enhancements (PUM image 10).

Timing:

6 a.m. to 2 p.m. Sunday, Sept. 23, 2018

Impact:

Unavailable production services:

Campus Solutions | Campus Solutions Mobile Application | Constituent Relationship Management (CRM) | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | Integration Gateway | Nelnet | Parchment |

Available System Administration, Advancement, Foundation and all non-production services:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | cu.edu Email | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

Production services available via direct access links on the Maintenance Page:

CU Careers | Concur | CU-Data | CU Marketplace | FIN | HCM | HireRight | lynda.com | My Leave | OnBase | Skillsoft

More information:

- The [Business Calendar](#) [3] highlights future maintenance window dates and times.
- The [UIS Service Alerts Blog](#) [4] details UIS service maintenance events.
- The [UIS Service Catalog](#) [5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
University of Colorado, University Information Services
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu [6]

[production](#) [7], [planned maintenance](#) [8], [Campus Solutions](#) [9]

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Links

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[2] <https://www.cu.edu/blog/maintenance-matters/author/18084>

[3] [https://sp.cu.edu/UIS/Lists/Business Calendar/calendar.aspx](https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx)

[4] <https://www.cu.edu/blog/uis-service-alerts>

[5] <https://www.cu.edu/uis/service-catalog>

[6] <mailto:help@cu.edu>

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