

## **CU Alert: UIS Service Maintenance for Production Systems for Sunday, Nov. 18** <sup>[1]</sup>

October 26, 2018 by [UIS Communications](#) <sup>[2]</sup>

### **Description**

All universitywide production systems will be unavailable for a 12-hour window on Sunday, Nov. 18, for scheduled maintenance.

### **Timing:**

6 a.m. to 6 p.m. Sunday, Nov. 18

### **Impact:**

Unavailable systems during the outage:

Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA (interface with the HCM system only) | FIN | HCM | HireRight | International Tax Navigator | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | Lynda.com | My Leave | OnBase (direct access and Unity Client) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Skillsoft | TeamMate | Terminal Server | TTO Portal

Available 1800 Grant and Production services:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | cu.edu email | Interface Server Application | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

### **More information:**

- The [Business Calendar](#) <sup>[3]</sup> highlights future maintenance window dates and times.
- The [UIS Service Alerts Blog](#) <sup>[4]</sup> details UIS service maintenance events.
- The [UIS Service Catalog](#) <sup>[5]</sup> details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk  
University of Colorado, University Information Services  
1800 Grant Street, Suite 200  
Denver, CO 80203  
303-860-HELP (4357)  
[help@cu.edu](mailto:help@cu.edu) <sup>[6]</sup>

[production](#) <sup>[7]</sup>, [planned maintenance](#) <sup>[8]</sup>

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[3] [https://sp.cu.edu/UIS/Lists/Business Calendar/calendar.aspx](https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx)

[4] <https://www.cu.edu/blog/uis-service-alerts>

[5] <https://www.cu.edu/uis/service-catalog>

[6] <mailto:help@cu.edu>

[7] <https://www.cu.edu/blog/maintenance-matters/tag/production>

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