

CU Alert: UIS Service Maintenance for Production Systems for Sunday, May 20 ^[1]

May 17, 2018 by [UIS Communications](#) ^[2]

Description

All production systems will be unavailable for a 14-hour window on Sunday, May 20 for scheduled maintenance.

Timing:

4 a.m.-6 p.m. Sunday, May 20, 2018

Impact:

Unavailable systems during outage:

Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA (interface with the HCM system only) | FIN | HCM | HireRight | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | lynda.com | My Leave | OnBase (direct access and Unity Client) | Online Admissions Offering (OAO) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | TeamMate | Terminal Server | TTO Portal

Available 1800 Grant and Production services:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | cu.edu Email | Interface Server Application | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

More information:

The [Business Calendar](#) ^[3] highlights future maintenance window dates and times.

The [UIS Service Alerts Blog](#) ^[4] details UIS service maintenance events.

The [UIS Service Catalog](#) ^[5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk

University of Colorado, University Information Systems

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Denver, CO 80203
303-860-HELP (4357)
help@cu.edu ^[6]

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