

CU Alert: UIS Service Maintenance for Production Systems - Saturday, Feb. 17 through Sunday, Feb. 18 ^[1]

February 9, 2018 by [UIS Communications](#) ^[2]

Description:

Select production services will be unavailable from Saturday, Feb. 17 through Sunday, Feb. 18 during two phases, outlined below.

Timing:

- **Phase 1:** 6 a.m.–6 p.m. Saturday, Feb. 17
- **Phase 2:** 6 p.m. Saturday, Feb. 17–6 p.m. Sunday, Feb. 18

Impact:

PHASE 1:

Unavailable services during Phase 1 maintenance window:

Campus Solutions | Campus Solutions Mobile Application | Constituent Relationship Management (CRM) | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | International Student and Scholar System (ISSS) | Online Admissions Offering (OAO) | Parchment

Available services during Phase 1 maintenance window:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Central Information Warehouse (CIW) | Cherwell | Concur | CU Careers | CU Marketplace | CU-Data | cu.edu Email | eRA | FIN | HCM | HireRight | ImageNow | Integration Gateway | Law Toolbox | LegalFiles | lynda.com | My Leave | OnBase (direct access and Unity Client) | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | Skype for Business | Terminal Server | TeamMate | TTO Portal | Wired and Wireless network for 1800 Grant | VPN

PHASE 2:

Unavailable services (all production services) during Phase 2 maintenance window:

Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA

InfoEd application | eRA (interface with the HCM system only) | FIN | HCM | HireRight | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | lynda.com | My Leave | OnBase (direct access and Unity Client) | Online Admissions Offering (OAO) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | TeamMate | Terminal Server | TTO Portal

Available services during Phase 2 maintenance window:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | cu.edu Email | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

Refer to the [Business Calendar](#) [3] for future maintenance window dates and times.

For more information about UIS services, please go to the [UIS](#) [4] [Service Catalog](#) [4].

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
University of Colorado, University Information Systems
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu [5]

[production](#) [6]

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