

CU Alert: UIS Service Maintenance for Non-production Systems for Friday, Nov. 3, 2017 ^[1]

October 18, 2017 by [Employee Services](#) ^[2]

Description:

All university wide non-production services will be unavailable for a 12-hour window on **Friday, Nov. 3** for maintenance.

Timing:

6 a.m. to 6 p.m. Friday, Nov. 3

Impact:

All non-production services will be unavailable throughout the maintenance window.

Affected non-production applications include:

Campus Solutions | Campus Solutions Mobile Application | Cherwell | CIW | Concur Travel & Expense | CRM | CU-Data | CU Marketplace | CU Reporting | DATC | Enterprise Portal | eRA | Finance | Grants | HCM | ImageNow | Integration Gateway | ISSS | My Leave | OnBase | Online Admissions Offering (OAO) | Parchment | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | TeamMate | Terminal Server | TTO Portal

The following System Administration, Advancement, Foundation and all production services will be available:

1800 Grant Phones | 1800 Grant VDIs | cu.edu email | File and Print Services | Law Toolbox | VPN | Skype for Business | Wired and Wireless network for 1800 Grant | All production enterprise applications

More information:

- The [Business Calendar](#) ^[3] highlights future maintenance window dates and times.
- The [UIS Service Alerts Blog](#) ^[4] details UIS service maintenance events.
- The [UIS Service Catalog](#) ^[5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
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Denver, CO 80203
303-860-HELP (4357)
help@cu.edu ^[6]

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[3] [https://sp.cu.edu/UIS/Lists/Business Calendar/calendar.aspx](https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx)

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[6] <mailto:help@cu.edu>