

## **CU Alert: UIS Service Maintenance for Non-production Systems for Friday, June 16, 2017** <sup>[1]</sup>

May 30, 2017 by [UIS Communications](#) <sup>[2]</sup>

### **Description:**

All non-production services will be unavailable for a 12-hour window on Friday, June 16 for maintenance.

### **Timing:**

6 a.m. - 6 p.m. Friday, June 16, 2017

### **Impact:**

All non-production services will be unavailable throughout the maintenance window.

Affected non-production applications include:

Campus Solutions | Campus Solutions Mobile Application | Cherwell | CIW | Concur Travel & Expense | CRM | CU-Data | CU Marketplace | CU Reporting | DATC | Enterprise Portal | eRA | Finance | Grants | HCM | ImageNow | Integration Gateway | ISSS | My Leave | OnBase | Online Admissions Offering (OAO) | Parchment | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | TeamMate | Terminal Server

The following System Administration, Advancement, Foundation and all production services will be available:

1800 Grant Phones | 1800 Grant VDIs | cu.edu email | File and Print Services | Law Toolbox | VPN | Skype for Business | TTO Portal | Wired and Wireless network for 1800 Grant | All production enterprise applications

Refer to the Business Calendar for future maintenance window dates and times at <https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx> <sup>[3]</sup>

For more information about UIS services, please go to the UIS Service Catalog at: <https://www.cu.edu/uis/service-catalog> <sup>[4]</sup>

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk  
University of Colorado, University Information Systems  
1800 Grant Street, Suite 200

Denver, CO 80203  
303-860-help(4357)  
[help@cu.edu](mailto:help@cu.edu) <sup>[5]</sup>

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**Links**

[1] <https://www.cu.edu/blog/maintenance-matters/cu-alert-uis-service-maintenance-non-production-systems-friday-june-16-2017>

[2] <https://www.cu.edu/blog/maintenance-matters/author/223>

[3] <https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx>

[4] <https://www.cu.edu/uis/service-catalog>

[5] <mailto:help@cu.edu>