

## **CU Alert: UIS Service Maintenance for Non-production Systems for Friday, Dec. 8, 2017** <sup>[1]</sup>

November 20, 2017 by [Employee Services](#) <sup>[2]</sup>

### **Description**

All university wide non-production services will be unavailable for a 12-hour window on **Friday, Dec. 8** for maintenance.

### **Timing:**

6 a.m. to 6 p.m. Friday, Dec. 8

### **Impact:**

All non-production services will be unavailable throughout the maintenance window.

### **Affected non-production applications include:**

Campus Solutions | Campus Solutions Mobile Application | Cherwell | CIW | Concur Travel & Expense | CRM | CU-Data | CU Marketplace | CU Reporting | DATC | Enterprise Portal | eRA | Finance | Grants | HCM | ImageNow | Integration Gateway | ISSS | My Leave | OnBase | Online Admissions Offering (OAO) | Parchment | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | TeamMate | Terminal Server | TTO Portal

The following System Administration, Advancement, Foundation and all production services will be available:

1800 Grant Phones | 1800 Grant VDIs | cu.edu email | File and Print Services | Law Toolbox | VPN | Skype for Business | Wired and Wireless network for 1800 Grant | All production enterprise applications

### **More information:**

- The [Business Calendar](#) <sup>[3]</sup> highlights future maintenance window dates and times.
- The [UIS Service Alerts Blog](#) <sup>[4]</sup> details UIS service maintenance events.
- The [UIS Service Catalog](#) <sup>[5]</sup> details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk  
University of Colorado, University Information Systems  
1800 Grant Street, Suite 200  
Denver, CO 80203  
303-860-HELP (4357)  
[help@cu.edu](mailto:help@cu.edu) <sup>[6]</sup>

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[3] [https://sp.cu.edu/UIS/Lists/Business Calendar/calendar.aspx](https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx)

[4] <https://www.cu.edu/blog/uis-service-alerts>

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[6] <mailto:help@cu.edu>