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CU Alert: UIS Service Maintenance for HCM Production Systems for Thursday, March 8, 2018 [1]

February 21, 2018 by UIS Communications [2]

Description

Select HCM production systems will be unavailable for a 3-hour window on Thursday, March 8 for maintenance to support tax patching.

Timing:

6 p.m. to 9 p.m. Thursday, March 8, 2018

Impact:

Unavailable production services:

> CU Careers - Recruiting | eRA (integration to HCM only) | HCM

Unavailable portal links and tiles:

> All tiles | Benefits and Wellness tab | Business Tools Tab / CU Careers – Recruiting, HCM | My Info and Pay tab | My Leave

Available 1800 Grant and Production services:

> 1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Campus Solutions | Campus Solutions Mobile Application | Cherwell | CIW | Concur Travel & Expense | CRM | cu.edu Email | CU Careers - Search Jobs/Apply | CU-Data | CU Marketplace | CU Reporting Systems | DATC | Enterprise Portal | eRA | FIN | HireRight I-9/e-Verify | ImageNow | Integration Gateway | ISSS | Law Toolbox | LegalFiles | Lynda.com | OnBase | Online Admissions Offering (OAO) | Parchment | Singularity | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Skillsoft | Skype for Business | Terminal Server | TeamMate | TTO Portal | Wired and Wireless network for 1800 Grant | VPN

More information:

- The Business Calendar [3] highlights future maintenance window dates and times.
- The UIS Service Alerts Blog [4] details UIS service maintenance events.
- The UIS Service Catalog [5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
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1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu [6]

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