

CU Alert: UIS Service Maintenance for HCM Production Systems for Saturday, Dec. 2 ^[1]

November 14, 2017 by [Employee and Information Services](#) ^[2]

Description:

HCM production services will be unavailable from **6 a.m. to 6 p.m. Saturday, Dec. 2** to implement PeopleSoft updates (PUM 23).

A limited CU Resources/employee portal page will be made available to allow access to unaffected applications. Please note that the limited portal page will look different to the standard portal page with tiles.

Timing:

- 6 a.m. to 6 p.m. Saturday, Dec. 2, 2017
- Note: Contingency time may be needed 6 a.m. – 6 p.m. Dec. 9, 2017

Impact:

The following Production services will be unavailable during the maintenance window.

CU Careers - Recruiting | eRA | HCM

The following portal links and tiles will be unavailable during the maintenance window:

All tiles | Benefits and Wellness tab | Business Tools Tab / CU Careers – Recruiting, HCM | My Info and Pay tab

The following 1800 Grant and Production services will be available:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Campus Solutions | Campus Solutions Mobile Application | Cherwell | CIW | Concur Travel & Expense | CRM | cu.edu Email | CU Careers - Search Jobs/Apply | CU-Data | CU Marketplace | CU Reporting Systems | DATC | Enterprise Portal | FIN | HireRight I-9/e-Verify | ImageNow | Integration Gateway | ISSS | Law Toolbox | LegalFiles | Lynda.com | My Leave | OnBase | Online Admissions Offering (OAO) | Parchment | Singularity | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Skillsoft | Skype for Business | Terminal Server | TeamMate | TTO Portal | Wired and Wireless network for 1800 Grant | VPN

Refer to the [Business Calendar](#) ^[3] for future maintenance window dates and times.

For more information about UISservices, please go to the [UIS](#) ^[4] [Service Catalog](#) ^[4].

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
University of Colorado, University Information Systems
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu ^[5]

[production](#) ^[6]

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Links

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[2] <https://www.cu.edu/blog/maintenance-matters/author/23>

[3] <https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx>

[4] <https://www.cu.edu/uis/service-catalog>

[5] <mailto:help@cu.edu>

[6] <https://www.cu.edu/blog/maintenance-matters/tag/production>