Published on *University of Colorado* (https://www.cu.edu)

CU Alert: UIS Emergency Service Maintenance for Production Systems for Tuesday, Oct. 23 [1]

October 23, 2018 by UIS Communications [2]

Description

All universitywide production systems will be unavailable for a 2-hour window on Tuesday, Oct. 23, for emergency maintenance.

Timing:

9 p.m. to 11 p.m. Tuesday, Oct. 23

Impact:

Unavailable systems during the outage:

> Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Constituent Relationship Management (CRM) | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA (interface with the HCM system only) | International Tax Navigator | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | OnBase (direct access and Unity Client) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | TeamMate |Terminal Server | TTO Portal

Available systems via direct links page:

> Campus Solutions | Concur | CU-Carrers | CU-Data | CU Marketplace | FIN | HCM | HireRight | Lynda.com | My Leave | Public Folders | Skillsoft |

Available 1800 Grant and Production services:

> 1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | cu.edu email | Interface Server Application | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

More information:

- The Business Calendar [3] highlights future maintenance window dates and times.

- The UIS Service Alerts Blog [4] details UIS service maintenance events.
- The UIS Service Catalog [5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
University of Colorado, University Information Services
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu [6]

production [7], unplanned maintenance [8]
Display Title:
CU Alert: UIS Emergency Service Maintenance for Production Systems for Tuesday, Oct. 23
Send email when Published:
Yes

Source URL:https://www.cu.edu/blog/maintenance-matters/cu-alert-uis-emergency-service-maintenance-production-systems-tuesday-oct

Links
[1] https://www.cu.edu/blog/maintenance-matters/cu-alert-uis-emergency-service-maintenance-production-systems-tuesday-oct [2] https://www.cu.edu/blog/maintenance-matters/author/18084
[3] https://sp.cu.edu/UIS/Lists/Business Calendar/calendar.aspx [4] https://www.cu.edu/blog/uis-service-alerts [5] https://www.cu.edu/uis/service-catalog [6] mailto:help@cu.edu
[7] https://www.cu.edu/blog/maintenance-matters/tag/production [8] https://www.cu.edu/blog/maintenance-matters/tag/unplanned-maintenance