

CU Alert: HCM Service Interruption Update June 28, 2017 ^[1]

June 26, 2017 by [UIS Communications](#) ^[2]

CU Alert: HCM is experiencing a service interruption in the Skillsoft Supervisor Training Summary.

Current symptoms include:

-The Supervisor Training Summary (Employee Portal - CU Resources - Training - Supervisor Training Summary or accessed via the Manager Dashboard), is not responding when trying to select an employee. The individual Employee Training Summary is working properly.

If you have an urgent need to access this data for an employee, please contact system.training@cu.edu ^[3].

Known workarounds include:

-None

UIS identified a resolution in the non-production system and is testing in the production environment. We will provide more information as it becomes available.

UIS Service Desk
University of Colorado, University Information Systems
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-help(4357)
help@cu.edu ^[4]

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CU Alert: HCM Service Interruption Update 6-28-2017

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[3] <mailto:system.training@cu.edu>

[4] <mailto:help@cu.edu>