

## **CU Alert: HCM Service Interruption June 23, 2017** <sup>[1]</sup>

June 23, 2017 by [UIS Service Desk](#) <sup>[2]</sup>

CU Alert: HCM is experiencing a service interruption.

Current symptoms include:

-The Supervisor Training Summary (Employee Portal - CU Resources - Training - Supervisor Training Summary or accessed via the Manager Dashboard), is not responding when trying to select an employee. The technical team is working to correct the problem. The individual Employee Training Summary is working properly. If you have an urgent need to access this data for an employee, please contact [system.training@cu.edu](mailto:system.training@cu.edu) <sup>[3]</sup>.

Known workarounds include:

-None

UIS is working to restore service and will provide more information as it becomes available.

UIS Service Desk  
University of Colorado, University Information Systems  
1800 Grant Street, Suite 200  
Denver, CO 80203  
303-860-help(4357)  
[help@cu.edu](mailto:help@cu.edu) <sup>[4]</sup>

### **Display Title:**

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### **Send email when Published:**

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### **Links**

[1] <https://www.cu.edu/blog/maintenance-matters/cu-alert-hcm-service-interruption-june-23-2017>

[2] <https://www.cu.edu/blog/maintenance-matters/author/7667>

[3] <mailto:system.training@cu.edu>

[4] <mailto:help@cu.edu>