

## **CU Alert: HCM experiencing issue when multiple pages are open June 14, 2017** <sup>[1]</sup>

June 14, 2017 by [UIS Communications](#) <sup>[2]</sup>

Current symptoms include:

- HCM experiencing an issue where users are redirected to a "This page is no longer available" error when multiple pages are open and the user attempts to switch to a different page.

Known workarounds include:

- No known workarounds

UIS has opened a help desk ticket with vendor Oracle. This is a known bug.

UIS Service Desk  
University of Colorado, University Information Systems  
1800 Grant Street, Suite 200  
Denver, CO 80203  
303-860-help(4357)  
[help@cu.edu](mailto:help@cu.edu) <sup>[3]</sup>

### **Display Title:**

CU Alert: HCM experiencing issue when multiple pages are open 6-14-17

### **Send email when Published:**

Yes

---

**Source URL:** <https://www.cu.edu/blog/maintenance-matters/cu-alert-hcm-experiencing-issue-when-multiple-pages-are-open-june-14-2017>

### **Links**

[1] <https://www.cu.edu/blog/maintenance-matters/cu-alert-hcm-experiencing-issue-when-multiple-pages-are-open-june-14-2017>

[2] <https://www.cu.edu/blog/maintenance-matters/author/223>

[3] <mailto:help@cu.edu>