

## **CU Alert: Concur Travel and Expense is experiencing a service interruption June 15, 2017** <sup>[1]</sup>

June 15, 2017 by [UIS Communications](#) <sup>[2]</sup>

Current symptoms include:

- When a delegate logs into Concur *Acting as other user*, they are prompted with the error "Error switching user."

Known workarounds include:

- No known workarounds

The FinPro help desk is working to restore service and will provide more information as it becomes available. Questions? Please contact [finprohelp@cu.edu](mailto:finprohelp@cu.edu) <sup>[3]</sup>.

UIS Service Desk  
University of Colorado, University Information Systems  
1800 Grant Street, Suite 200  
Denver, CO 80203  
303-860-help(4357)  
[help@cu.edu](mailto:help@cu.edu) <sup>[4]</sup>

### **Display Title:**

CU Alert: Concur Travel and Expense is experiencing a service interruption 6-15-17

### **Send email when Published:**

Yes

---

**Source URL:** <https://www.cu.edu/blog/maintenance-matters/cu-alert-concur-travel-and-expense-experiencing-service-interruption-june>

### **Links**

[1] <https://www.cu.edu/blog/maintenance-matters/cu-alert-concur-travel-and-expense-experiencing-service-interruption-june>

[2] <https://www.cu.edu/blog/maintenance-matters/author/223>

[3] <mailto:finprohelp@cu.edu>

[4] <mailto:help@cu.edu>