

## **CANCELLED: Tentative rollover production window on October 30.** <sup>[1]</sup>

September 12, 2022 by [Employee and Information Services](#) <sup>[2]</sup>

**Description:** Most production services universitywide will be unavailable for a 12-hour window on Sunday, October 23, for scheduled maintenance.

**Timing:** 6 a.m. to 6 p.m. Sunday, October 23.

**Impact:** Most production services will be unavailable throughout the maintenance window.

This year, UIS is introducing tentative production windows on the weekend following a regularly scheduled maintenance window that requires complicated updates. We do not anticipate needing the tentative window but prefer that campuses are aware well in advance — in case those windows become necessary.

**The critical patch update was successfully completed on Oct. 23 and the tentative production window on Oct. 30 is cancelled.**

**Unavailable systems during the outage:** 25Live/Lynx | Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA (interface with the HCM system only) | FIN | HCM | HireRight | International Tax Navigator | ImageNow | Integration Gateway | LegalFiles | LinkedIn Learning | My Leave | OnBase (direct access and Unity Client) | Parchment | PeopleSoft Elasticsearch (PES) | Phire | Secure File Transfer Protocol | SharePoint | Skillsoft | Sunapsis | TeamMate | Terminal Servers | TTO Portal | Web Performance Monitoring

**Available 1800 Grant and Production services:** 1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | cu.edu email | Law Toolbox | Microsoft Teams | Tableau Servers | Wired and Wireless network for 1800 Grant | VPN

All non-production services will be available.

Not sure if you use these systems? Visit the [UIS Glossary](#) <sup>[3]</sup> for details about each application.

### **More information:**

- [The Business Calendar](#) <sup>[4]</sup> highlights future maintenance window dates and times.
- [The UIS Maintenance Matters Blog](#) <sup>[5]</sup> details upcoming UIS service maintenance events.

Thank you for your cooperation as we complete this necessary maintenance work.

**Display Title:**

Upcoming UIS Maintenance Alert: Production Systems Maintenance from 6 a.m. to 6 p.m.  
Sunday, October 23 – Tentative rollover October 30.

**Send email when Published:**

Yes

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