1800 Grant Building Power Outage Proactive Technology Systems Shutdown for Saturday, April 22 [1]

April 12, 2017 by UIS Communications [2]

On Saturday, April 22, the 1800 Grant building will experience a power outage to perform transformer repair. The power outage for the building means that technology systems located at 1800 Grant will also experience an outage, impacting System Administration employees.

To protect our servers, printers, phone system, applications and other technologies, UIS is proactively shutting down 1800 Grant systems prior to the power outage. Beginning at 6 a.m. on Saturday, April 22, UIS will power down all technology systems. By proactively bringing the systems down using their normal shut down processes, we avoid the possibility of corrupted software or damaged hardware. Systems will be unavailable from 6 a.m. to 5 p.m. Saturday to ensure that all systems power down and come back up properly.

Here is what System Administration users will experience during this outage.

- Email and Skype for Business are unaffected.
- 1800 Grant phones will be unavailable internally to the building; however, voice mail and voice-to-email will be operational.
- Data housed on network drives will be inaccessible.
- All file services and networked printers will be unavailable.
- Both wired and wireless networks will be unavailable.
- VPN access will be inaccessible.
- Grant VDI's will be unavailable.
- Office of Advancement VPN and phone systems will be unaffected. Networked drives accessed remotely from 1800 Grant servers will be unavailable.
- Remote office connections to the Internet through 1800 Grant will be inoperable (Washington DC, Technology Transfer Office, Government Relations, Coleman, Marine St, 914/924 Broadway and Advancement).
- Remote office phones will be unavailable.
- The following business applications will be unavailable.
 - TeamMate

To minimize the potential of power spikes upon power up, UIS is asking that 1800 Grant employees turn off all plugged-in appliances and computing devices. This includes lamps, desktop and laptop computers, computer monitors, desktop printers and docking stations (for most users, this will involve turning off the surge protector).

Thank you for your support during this important maintenance. Please contact the UIS service desk for questions about protecting your technology devices during the building shutdown.

UIS Service Desk
University of Colorado, University Information Systems
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-help(4357)
help@cu.edu [3]

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