## Welcome to Cognos 12.0.3 [1]

August 16, 2024 by Sarju Khadka [2]

CU is now running Cognos 12.0.3 in production. A big thank you to Lisa Damboise and her UIS/IRM team for their efforts in ensuring a smooth upgrade. Additionally, we appreciate the OUC's Finance Services & Solutions team for creating training materials and CPE courses and updating the CU-Data Upgrade website [3].

Here are a few important points to keep in mind with this upgrade:

- If you log in this morning and do not see the new user interface, please clear your cache, close your browser, and relaunch CU-Data.
- Make sure all your report views and schedules are in your 'My Content' folder. If anything is missing, contact us.
- If you have scheduled reports, remember to renew your credentials to ensure they run without interruption.

To renew your credentials: Click on the Personal menu in the top right corner > Profile and settings. Then, under Profile, Advanced Options, click the Renew link next to Credentials.

If you have any questions or concerns, please let us know. You can comment below or contact Manager of Reporting Systems Sarju Khadka at sarju.khadka@cu.edu [4].

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## Links

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- [4] mailto:sarju.khadka@cu.edu