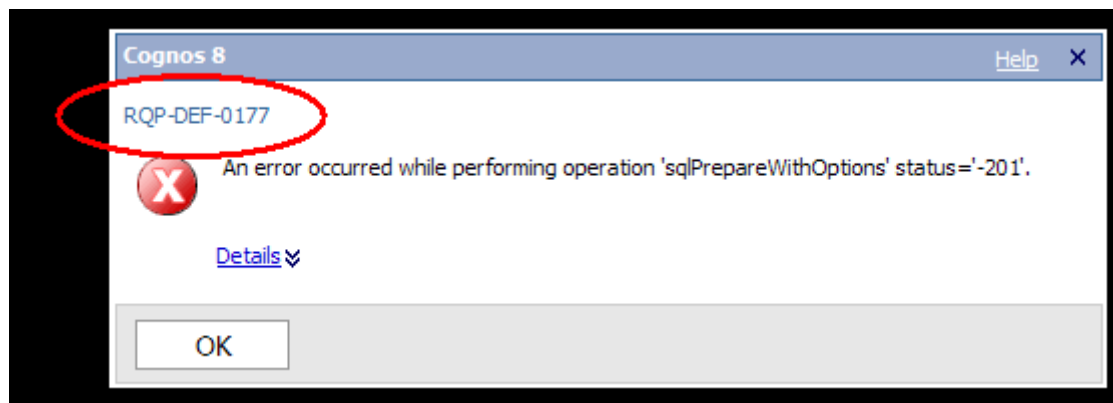# RQP-DEF-0177 Means CIW GL Data Not Available [1]

March 16, 2011 by Carl Sorenson [2]

m-Fin reports get their data from CIW GL tables. These tables refresh at night and then do not change during the day. If something goes wrong in the nightly processing sometimes these tables are down in the morning still loading data when you are trying to use them. We know this isn't ideal but nevertheless when it does happen we want you to know what is going on.

Cognos reports respond with error message RQP-DEF-0177:

This looks like the Red X of Death [3] but is a different error code. Check https://content.cu.edu/irm/CUonly/dwhse/gl/gl_status.cgi [4] to find out if the CIW GL tables are up.

Cognos and CIW GL status are also displayed on the System Status channel in the my.cu.edu portal.

Display Title:
RQP-DEF-0177 Means CIW GL Data Not Available
Send email when Published:
No

Source URL:https://www.cu.edu/blog/m-fin/rqp-def-0177-means-ciw-gl-data-not-available

Links
[1] https://www.cu.edu/blog/m-fin/rqp-def-0177-means-ciw-gl-data-not-available [2] https://www.cu.edu/blog/m-fin/author/1555 [3] https://content.cu.edu/controller/initiatives/reporting/?p=204 [4] https://content.cu.edu/irm/CUonly/dwhse/gl/gl_status.cgi