Renew Your Credentials [1]

September 4, 2024 by Sarju Khadka [2]

Have you renewed your credentials yet? The upgraded CU-Data environment requires you to renew your credentials to ensure your scheduled reports run without interruption.

You'll need to renew your credentials if:

- You haven't yet renewed your credentials in the upgraded CU-Data environment.
- You have recently changed your network password.

Here's how to renew your credentials:

- Click the user icon in the top-right corner of the CU-Data page.
- Select "**Profile and Settings**."
- Under "**Advanced Options**," click "**Renew for Credentials**."
- Enter your **username** and **password**. These are your network credentials - the username and password you use to log into the portal or onto your computer.
- Click "**OK**."

Please let us know if you encounter any issues while renewing your credentials.

Send email when Published:
Yes

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