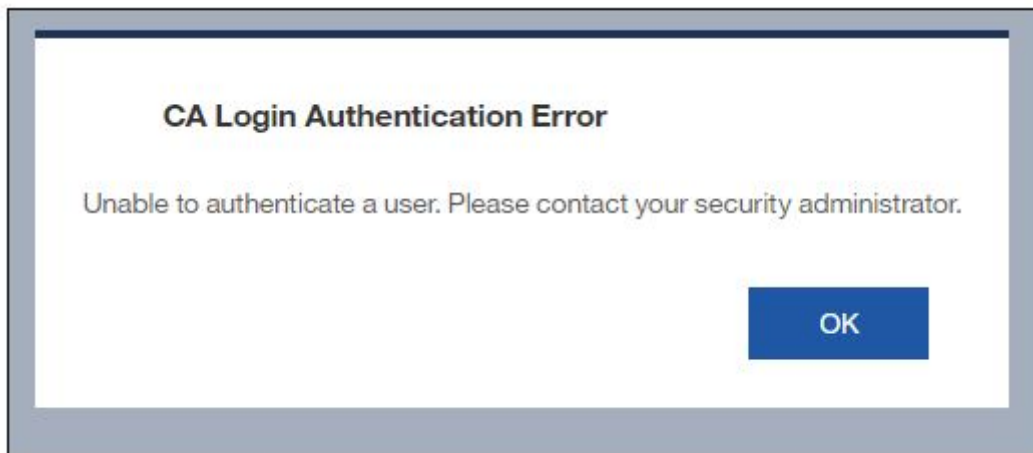


## **Error when launching CU-Data** <sup>[1]</sup>

February 20, 2020 by [Sarju Khadka](#) <sup>[2]</sup>

Are you getting the following authentication error message when launching CU-Data from the portal?



If yes, you can simply click on the 'OK' button to launch CU-Data and render your reports. Fortunately, this issue is not affecting all the users of CU-Data.

UIS is actively working on troubleshooting the error. We will update this blog when the issue is resolved!

### **Send email when Published:**

Yes

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**Source URL:** <https://www.cu.edu/blog/m-fin/error-when-launching-cu-data>

### **Links**

[1] <https://www.cu.edu/blog/m-fin/error-when-launching-cu-data>

[2] <https://www.cu.edu/blog/m-fin/author/1855>